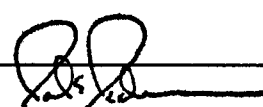


NHPUC NO. 8 – Telephone  
KEARSARGE TELEPHONE COMPANY  
  
SUPPLEMENT NO. 1  
  
TARIFF  
  
FOR  
  
TELEPHONE SERVICE  
  
IN  
  
THE STATE OF NEW HAMPSHIRE



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ISSUED: March 13, 2003  
EFFECTIVE: March 31, 2002


ISSUED BY:   
Paul E. Pederson, Vice-President  
Authorized by NHPUC Order No 24,056 in Docket DT 01-221

Temporary rates are set at current rates for service rendered on or after March 1, 2002 by NHPUC Order No 24, 056 in Docket DT 01-221.

This supplement overrides any changes to the current tariff on file until permanent rates are set by order of the Commission in Docket DT 01-221.

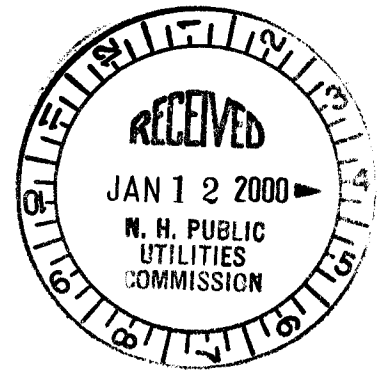
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ISSUED: March 13, 2003  
EFFECTIVE: March 31, 2002

ISSUED BY:   
Paul E. Pederson, Vice-President  
Authorized by NHPUC Order No 24,056 in Docket DT 01-221

NHPUC No. 8 - Telephone  
Kearsarge Telephone Company  
New London, New Hampshire

TARIFF  
for  
TELEPHONE SERVICE



Effective in the Towns of  
New London - Andover - Boscawen - Salisbury  
Webster - Wilmot - Sutton - Springfield  
Meriden - Cornish - Chichester  
Epsom - Loudon

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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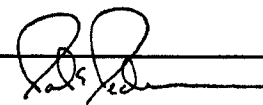
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(N)



EXPLANATION OF SYMBOLS

- (C) - to signify changed regulation
- (D) - to signify discontinued rate or regulation
- (I) - to signify increase
- (N) - to signify new rate or regulation
- (R) - to signify reduction
- (T) - to signify a change in text but no change in rate or regulation

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ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President



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**GENERAL REGULATIONS**

**I. GENERAL**

- A. The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.

**II. APPLICATION OF TARIFF**

- A. Regulations and rates in this tariff apply to all telephone service provided by the Company.

**III. LIMITATIONS AND USE OF SERVICE**

- A. Equipment, instruments and lines furnished by the Company on the premises of a customer, authorized user or agent of the Company are the property of the Company except as otherwise specifically provided in its tariffs and are provided upon the condition that such equipment, instruments and lines must be installed, relocated and maintained by the Company and that the Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the equipment, instruments and lines and to make collections from coin boxes and upon termination or cancellation of the service, to remove the equipment, instruments and lines.
- B. Equipment furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.
- C. Service shall not be used in competition with the business of the Company. Instruments and apparatus shall be used with care and in accordance with the rules of the Company and shall not be moved or removed except by the Company.
- D. The right is reserved to restrict the amount of extension or auxiliary service furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- E. The right is reserved to terminate the service of a party-line customer where it appears that his use of the service excludes reasonable use by other parties on the same line.

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**GENERAL REGULATIONS**

**III. LIMITATIONS AND USE OF SERVICE (Continued)**

- F. The use of unlimited business exchange service is restricted to the customer, his agents and employees, when engaged in his business. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- G. For message units the period is determined by the length of conversation timing.
- H. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:
  - 1. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable thereto.
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representations, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
  - 3. The use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
  - 4. The use of profane or obscene language.
  - 5. The use of service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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**GENERAL REGULATIONS**

**III. LIMITATIONS AND USE OF SERVICE (Continued)**

- I. Exchange lines or Announcement lines associated with Company or customer-provided equipment, the primary purpose of which is to transmit a prerecorded message, are not provided on a non-published basis. For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Customers transmitting factual public announcements such as time, weather, stockmarket quotations, airline schedules and similar information are excluded from the preceding condition.

Failure to comply with the provision of this tariff shall be cause for termination of service.

- J. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

**IV. DEPOSITS**

**A. New Residential Service**

As a condition of new residential service, the Company may require a deposit, or a written guarantee as provided for in C. 2. below, in the following circumstances:

1. When the Company has successfully obtained a judgment against the customer during the past 2 years for non-payment of a delinquent account for telephone service;
2. When the Company has disconnected the customer's service within the last 3 years because the customer interfered with, or diverted, the service of the Company situated on or about the customer's premises; or
3. When the customer is unable to provide satisfactory evidence to the Company that they intend to remain at the location for which service is being requested for a period of 12 consecutive months, as described in 4. a. below, unless the customer provides satisfactory evidence that their past similar telephone service accounts have not been delinquent for a period of 6 months, as described in 4. b. below, in which case no deposit shall be required.

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**GENERAL REGULATIONS**

**IV. DEPOSITS (Continued)**

4. For purposes of item number 3 above, the following shall apply:
  - a. Satisfactory evidence of intent shall consist of copy of the customer's deed, lease or letter from a landlord; and
  - b. Satisfactory evidence of non-delinquency shall consist of oral and written statements by a representative of another telephone company.

**B. Existing Residential Service**

As a condition of existing residential service, the Company may require a deposit or a written guarantee as provided for in C. 2. below, in the following circumstances:

1. When the customer has received the following number of disconnect notices for nonpayment within a 12 month period:
  - a. For customers billed monthly, 2 disconnect notices for telephone services;
  - b. For customers billed every 2 months, 3 disconnect notices; and
  - c. For customers billed quarterly, 2 disconnect notices;
2. When the customer's service has been disconnected for nonpayment of a delinquent account;
3. When the Company has disconnected the customer's service because the customer interfered with, or diverted, the service of the Company situated on, or delivered on or about, the customer's premises; or
4. When the customer has filed for bankruptcy, including the Company as a creditor under the filing, and the filing has been accepted, in which case the deposit requirement shall be in accordance with 11 U. S. C. 366.

**C. Other Conditions of Deposits**

1. As a condition of non-residential service, the Company may require a deposit.

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**GENERAL REGULATIONS**

**IV. DEPOSITS (Continued)**

2. As part of any deposit request, the Company shall inform the customer, orally and in writing, of the option to provide a third-party guarantee in lieu of deposit pursuant to C. 3. below.
3. In lieu of a deposit, the Company shall accept the irrevocable written guarantee of a responsible party such as a social service organization, a municipal welfare agency, a bank, or a customer in good standing of the Company as a surety for a customer service account, provided that any such guarantee shall:
  - a. Be in writing;
  - b. Include the maximum amount guaranteed; and
  - c. Specify that the Company shall not hold the guarantor liable for the sums in excess of the maximum amount guaranteed unless agreed to in a separate written agreement.
4. The responsible party assuring the guarantee referenced in C. 3. above shall be released from liability and no further deposit shall be required from the customer at the point in time when all bills have been paid without delinquency for 12 consecutive months for a residential customer and 24 consecutive months for a non-residential customer.
5. Any deposit required shall be subject to the terms and conditions of New Hampshire Rules PUC 1203.03.

**V. CLASSIFICATION OF EXCHANGE SERVICE**

- A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location.
- B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

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**GENERAL REGULATIONS**

**VI. TERMINATION OF SERVICE AND MINIMUM CHARGES**

- A. The right is reserved to require notice of not less than four days of the customer's desire to terminate the service. Until expiration of the notice period, the customer shall be responsible for all charges incurred for service.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special equipment.

**VII. RECONNECTION OF SERVICE**

- A. When the cause for a disconnection has been removed, the Company shall reconnect service upon the customer's request.
- B. When the cause of the disconnection is failure to pay an arrearage, the Company shall reconnect service when:
  - 1. All the arrearages have been paid; or
  - 2. The customer has provided evidence of an agreement with a municipal welfare official, pursuant to RSA 165, or with another social service agency, in accordance with PUC 1203.14, to pay the current bill; and
  - 3. The customer has agreed to enter into a payment arrangement for the unpaid arrearage in accordance with PUC 1203.07.
- C. A charge shall be made for reconnection of service in accordance with this tariff.

**VIII. DENIAL OF SERVICE**

- A. If the relevant statute of limitations has not yet run, the Company may deny new service to any applicant due to an outstanding arrearage with this Company prior service.
- B. If the relevant statute of limitations has run, the Company may: 1) deny new service to any applicant due to an outstanding arrearage with this Company for prior service if the company has pursued recovery of the debt through the court system or 2) for a period of 3 years after the expiration of the statute of limitations, deny new service to any applicant due to an outstanding arrearage with this Company for prior service if the Company has made reasonable, verifiable, documented collection efforts during the running of the statute of limitations.

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GENERAL REGULATIONS

IX. **TRANSFER OF SERVICE**

- A. When the Company receives a request to change an account for service from one customer to another or to add another name to an account, the following shall apply:
  - 1. The Company shall give timely notice of such change to the new customer; and
  - 2. The Company may require written confirmation of the request from the new customer.
- B. For the purposes of this section, timely notice means notice made to the new customer within 5 business days of the Company's receipt of the request to change an account for service from one customer to another.
- C. Until timely notice is given pursuant to A. 1. above, or until the new customer has given confirmation pursuant to A. 2. above, the original customer of record shall remain liable for charges on the account.

X. **PAYMENT FOR SERVICE**

- A. Bills are due when rendered and are payable at any office of the Company. Delayed payment of bills may result in the interruption or discontinuance of the customer's service.
- B. The customer is required to pay, in accordance with the Company's established collection and billing practice, all charges for exchange service and equipment and for all toll messages, including charges for messenger service. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been made collect.
- C. When a coinbox becomes inaccessible for regular collections the right is reserved to terminate the service.



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**GENERAL REGULATIONS**

**X. PAYMENT FOR SERVICE (Continued)**

- D. In order to safeguard it against loss of charges or tolls due at the time service may be terminated, the Company may require a customer or applicant for telephone service to make a cash deposit equal to the estimated amount of exchange and toll service charge for any period of two months. Interest shall be payable by the utility on all deposits held six (6) months or longer at a rate equal to the base rate on corporate loans at large U.S. money center commercial banks (Prime Rate). Said Prime Rate is to be fixed on a quarterly basis for periods ending March, June, September and December of any given year. The Prime Rate is to be established as reported in The Wall Street Journal on the first business day of the month preceding the calendar quarter. If more than one prime rate is reported in the The Wall Street Journal, the average of the reported rates shall be used. Customer accounts shall be credited with simple annual interest and paid upon the refund of deposit. Such interest is credited to the customer annually or upon termination of the service or the return of the deposit by the Company. The receipt as such a deposit shall in no way relieve the customer or applicant from payments (if any) and the prompt payment of bills, nor constitute a waiver or modifications of the practices of the Company for the discontinuance of service for non-payment of any sums due for service rendered.
- E. The Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Company for telephone service previously furnished him.
- F. Telephone Calls for Emergency Services in Towns. The Company shall, at the customer's request, adjust the charges for tolls to such customers so that no toll charges shall be imposed for any call from any point within the geographical boundaries of said town placed through the Company to the emergency number of an agency of local government (to include calls to municipal offices) located within the town, provided, however, that the request for adjustment is made at the Company's business office prior to paying such charges.
- G. With the exception stated in H. below, when a residential customer is unable to pay the total arrearage due, the Company shall continue to provide service to the customer if the customer agrees to a payment arrangement wherein the customer shall:
1. Pay a reasonable portion of the arrearage as agreed by the customer and the Company;
  2. Pay the balance of the arrearage in reasonable installments as agreed to by the customer and the Company; and
  3. Pay the current bill and all future bills by the due date printed on the bill.

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**GENERAL REGULATIONS**

**X. PAYMENT FOR SERVICE (Continued)**

- H. When a residential customer is unable to pay the total arrearage due and the Company has been notified that a medical emergency exists pursuant to PUC 403.06(c)(3), the Company shall continue to provide service to the customer if the customer agrees to a payment arrangement wherein additional flexibility is built into the payment arrangement, including but not limited to negotiating a flat monthly payment, for application to both the arrearage and the customer's current bill.
- I. In deciding upon the reasonableness of a payment arrangement, the customer and the Company shall consider the:
  - 1. Size of the arrearage;
  - 2. Estimated size of the customer's future monthly bills;
  - 3. Customer's payment history;
  - 4. Amount of time that the arrearage has been outstanding;
  - 5. Reasons why the arrearage is outstanding and whether those reasons will or will not continue during the course of payment; and
  - 6. Customer's ability to pay.
- J. The Company may require payment at shorter than monthly intervals if the payment arrangements are made in lieu of disconnection or upon reconnection without a deposit.
- K. The Company shall not disconnect any customer for failure to comply with a payment arrangement which has not been timely confirmed in writing and received by the customer. For purposes of this section, receipt by the customer of a mailed confirmation shall be presumed three (3) days subsequent to mailing, or the actual date of delivery when known.
- L. The Company may disconnect without additional notice any customer for failure to comply with a properly confirmed payment arrangement, except as provided for in PUC 1203.07(b) which deals with medical emergencies.

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**GENERAL REGULATIONS**

**XI. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE**

- A. When an application for facilities and service is canceled, in whole or in part, prior to completion of the construction and installation, the customer is required to pay to the Company, upon demand, the total costs and expenses in connection with providing the removing such facilities, less the estimated recoverable value, if any, of the facilities involved; such payment shall not exceed that specified under paragraph B. following.
- B. When an application is canceled, in whole or in part, after completion of the construction and installation but prior to the establishment of service, the customer is required to pay to the Company, upon demand, the applicable minimum and termination charges specified in this tariff and the applicable connection and construction charges.

**XII. CHANGE IN TELEPHONE NUMBERS**

- A. A telephone number is subject to change at any time.

**XIII. FAILURE OF SERVICE**

- A. For any complete failure of local exchange service continued more than twenty-four hours and brought to the notice of the Company within ten days, the Company will make a pro-rata adjustment of charge or guarantee.

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**GENERAL REGULATIONS**

**XIV. LIABILITY DUE TO DIRECTORY ERRORS AND OMISSIONS**

- A. The Company's liability arising from errors or omissions in directory listings (other than charged listings) shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one-half the amount of the exchange service charges for main telephones, extension telephones, private branch exchange telephones, private branch exchange trunks, and private branch exchange switchboards involved during the period covered by the directory in which the error or omission occurs.
- B. In cases of charged directory listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the directory in which the error or omission occurs.

**XV. USE OF SERVICE FOR UNLAWFUL PURPOSES**

- A. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law-enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law-enforcement agency.

**XVI. PENALTIES AND CHARGES**

- A. Subject to the following requirements, the Company may charge and collect a late payment charge for overdue bills of all customers:
  - 1. The late payment charge on any overdue bill issued in accordance with the Company's tariff shall not exceed the monthly rate set forth therein;
  - 2. A late payment charge may be imposed only after the due date printed on the bill; and
  - 3. The date of payment to the Company's authorized agent shall be considered the payment date for purposes of this section.
- B. A company may impose a charge on a customer account whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- C. The amount of the charge permitted by (B), above, shall be the greater of \$5 or the actual administrative cost of recovery.

---

**GENERAL REGULATIONS**

**XVII. POWER SUPPLY**

- A. The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure no allowance is made for interruption of service.

**XVIII. MISCELLANEOUS DEVICES PROVIDED BY THE CUSTOMER**

- A. The customer shall be allowed to use devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of the Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection, to, the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telephone system of tele-typewriter system or otherwise injure the public in its use of the Company services. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

**XIX. ADMINISTRATIVE INSTRUCTIONS**

- A. The Company may, from time to time, issue administrative instructions to clarify to its personnel actions to be taken under certain applications and circumstances. A copy of such administrative instructions will be filed with the Public Utilities Commission.

**XX. FCC RULES AND REGULATIONS OF DOCKET 19528**

- A. The before-mentioned general regulations and the remainder of this Tariff are to be administered in conformance with Part 68 of the FCC Rules and Regulations and FCC orders under Docket 19528, and further subject to the rules, regulations and rates ordered by the New Hampshire Public Utilities Commission.

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**GENERAL REGULATIONS**

**XXI. PROMOTIONAL AND MARKET TRIAL PROGRAMS**

Periodically, the Company may engage in promotional offerings or demonstrations of authorized services to retain existing customers, to expand service to existing customers, to attract new customers or to increase awareness of offered services. The Company, upon (7) days notice to the New Hampshire Public Utilities Commission, will specify the rates, terms, conditions, and time intervals applicable to each promotional offering.

**BASIC EXCHANGE SERVICE**

<u>CONTENTS</u>	<u>SHEET</u>	
Local Exchange Access Service .....	1-4	
Line Hunting .....	5	
Ground Start .....	5	
 Municipal Calling Service .....	 10-12	
Integrated Services Digital Network (ISDN) Service - Basic Rate Interface (BRI) .....	13-21	
Integrated Services Digital Network (ISDN) Service - Primary Rate Interface (PRI) .....	22-28	
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## **BASIC EXCHANGE SERVICE**

### **LOCAL EXCHANGE ACCESS SERVICE**

#### **I. Definitions**

Access Line - A circuit directly connecting the Central Office switching equipment with the subscriber premises' demarcation point where the customer owned wiring originates.

#### **II. General**

A. The local exchange access line provides for the connecting of the Central Office switching equipment with the subscriber premises' demarcation point where the customer owned wiring originates.

B. Telephone exchange access service is provided in all exchanges as follows:

1. Within the exchange area, one-party business and/or residence access line service is furnished.
2. Two-party residential service will no longer be offered. Customers who subscribe to two-party residential service as of March 2, 1996 will be upgraded to one-party service. These customers will be assessed the current two-party rates until they disconnect their service, move their service, suspend their service, or subscribe to Custom Calling Features, Integrated Services Digital Network Services or Advanced Calling Services.
3. The exchange rate area is the area designated on the map filed in Section 6 of this Tariff.

#### **III. Extended Local Service Area**

The local service area of each exchange includes all central offices of the exchange. In addition, the local service area of certain exchanges and localities are as indicated below:

<u>Exchange</u>	<u>Additional Exchanges in the Local Service Area</u>
Andover	Danbury*, Franklin*, New London, Salisbury, and Warner**
Boscawen	Canterbury*, Concord, Franklin*, Penacook*, and Salisbury
Chichester	Canterbury*, Concord, Epsom*, and Pittsfield*
Meriden	Claremont*, Lebanon*, Newport*, Plainfield* and West Lebanon*
New London	Andover, Danbury*, Sunapee*, Sutton**, and Warner**
Salisbury	Andover, Boscawen, Contoocook**, Franklin*, Penacook*, and Warner**

\* An exchange of New England Telephone Company.

\*\* An exchange of Merrimack County Telephone Company. Available upon facility completion.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY: 

Paul E. Pederson, Vice-President



**BASIC EXCHANGE SERVICE**

**LOCAL EXCHANGE ACCESS SERVICE** (Continued)

IV. Monthly Access Line Rates - Each Access Line

A. Access Line Service

CLASS OF SERVICE (1)(3)

<u>Exchange</u>	<u>Residence Service</u>		<u>Business Service</u>
	<u>Unlimited</u>		<u>Unlimited</u>
	<u>1Pty</u>	<u>2Pty*</u>	<u>1Pty</u>
Andover	\$10.19	\$8.19	\$22.06
Boscawen	\$14.41	\$11.17	\$30.29
Chichester	\$10.09	\$8.94	\$18.47
Meriden	\$12.09	N/A	\$26.14
New London	\$11.04	\$8.84	\$23.93
Salisbury	\$9.39	\$7.54	\$20.30

- (1) Monthly exchange rates include Touch Calling and \$0.04 charge for Telecommunications Relay Services. (T)
- (3) A surcharge of 42¢ per telephone access line will be added to the above residential and business rates in order to fund the New Hampshire Enhanced 911 System.
- \* Two-party service is grandfathered as referenced in Paragraph II.B.2 preceding.

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EFFECTIVE: February 01, 2003

ISSUED BY: 

Paul E. Pederson, Vice-President

Authorized by NHPUC Order No. 24,091 in DT 02-218.

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**BASIC EXCHANGE SERVICE**

**LOCAL EXCHANGE ACCESS SERVICE** (Continued)

IV. Monthly Access Line Rates-Each Access Line (Continued)

A. Access Line Service (Continued)

2. Systematic Reclassification

- a. For the purpose of determining exchange service monthly rates, exchanges are classified in rate groups according to the total number of weighted main telephone exchange lines in a local service area. The local service area is the area within which customers make calls without the payment of toll charges and may include one or more exchanges. When the local service area of the exchange includes other exchanges, the rate group classification of the principal exchange is based upon the number of main telephone exchange lines in the principal exchange, to which is added the number of main telephone exchange lines in each of the other exchanges. In those instances when the distance between the principal exchange and one or more distant exchanges exceeds ten miles, the main telephone exchange lines in each of the appropriate distant exchanges are increased by a weight factor of .1 for each airline mile or fraction thereof in excess of ten miles to the principal exchange. For the purpose of this regulation, main telephone exchange lines include business and residence trunks and lines.
- b. The total weighted main telephone exchange lines in the local service area of each exchange are verified annually using the Company's official report of main exchange lines in-service on June 30 of each year and from similar data supplied by connecting companies, where applicable. This date is considered the annual study period.
- c. An exchange is reclassified to the applicable higher rate group and takes the rates and services of that rate group when the total weighted main telephone exchange lines in the local service area exceeds the upper limits of the rate group for two consecutive annual study periods.

**BASIC EXCHANGE SERVICE**

**LOCAL EXCHANGE ACCESS SERVICE** (Continued)

IV. Monthly Access Line Rates-Each Access Line (Continued)

A. Access Line Service (Continued)

2. Systematic Reclassification (Continued)

- d. An exchange is reclassified to the applicable lower rate group and takes the rates and services of that rate group when the total weighted main telephone exchange lines in the local services area is less than the lower limit of the rate group for two consecutive annual study periods.
- e. When an exchange meets the conditions set forth in Paragraphs c. or d. preceding, the Telephone Company arranges for its reclassification by filing revised tariff pages with the Public Utilities Commission.
- f. Exchanges reclassified in accordance with Paragraphs c. and d. preceding have the rates and services of the applicable rate group applied to the first full billing period subsequent to the effective date of the change in rate group.

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**BASIC EXCHANGE SERVICE**

**LINE HUNTING**

I. General

Line hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The line hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

II. <u>Rates and Charges</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Line	\$2.50	(1)

**GROUND START**

I. General

GROUND START is a type of signaling on a customer line in which one side of the two wire trunk is momentarily grounded to get dialtone. A GROUND START line initiates an outgoing trunk seizure by applying a maximum local resistance of 550 ohms to the tip conductor. The service is available with Business one-party lines and will not be provided with Centrex lines.

II. Rates and Charges

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Business Line	\$6.00	(1)

- (1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section III apply.

**BASIC EXCHANGE SERVICE**

(D)

(D)

ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 00-045

**BASIC EXCHANGE SERVICE**

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ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY: \_\_\_\_\_



Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 00-045

**BASIC EXCHANGE SERVICE**

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ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY: 

Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 00-045

**BASIC EXCHANGE SERVICE**

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ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 00-045



**BASIC EXCHANGE SERVICE**

**MUNICIPAL CALLING SERVICE- INTRA MUNICIPALITY TOLL CHARGE EXEMPTION**

I. General

- A. Municipal Calling Service is a toll charge\* exemption service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between exchanges or localities serving the same municipality.
- B. The term "Municipality" applies to a city, town, or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.
- C. All dial station-to-station service within a municipality is not chargeable as toll except for call originating from coin (public and semipublic) telephones, terminating at public telephone or made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.
- D. Calls made from extension service lines or telephones within an exchange but located in a different municipality than the main telephone service will be considered as calls made from the main telephone address.
- E. Combination of Main Telephone Services will be permitted only within the same municipality.
- F. Party-line customers will be assigned to a line within the same municipality whenever possible.
- G. The effect of Municipal Calling may cause certain areas of some exchanges to be classified into a higher rate group. In cases where Municipal Calling Service extends the local service area of only a portion of an exchange or locality, it is possible that such portion of such an exchange or locality will be reclassified to a rate group which differs from the rate group for the remainder of the exchange or locality.

\*Per concurrence as stated in Section 5 (Toll Service).

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EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

**BASIC EXCHANGE SERVICE**

**MUNICIPAL CALLING SERVICE** (Continued)

II. Exchanges

The exchanges of Andover, Boscawen, Chichester, Meriden, New London, and Salisbury serve locations and parts of several municipalities, in some cases only a few customers. These municipalities are listed to show the serving exchanges where Municipal Calling Service applies. Exchanges of other companies are followed by numeric symbols that are explained below.

<u>Municipality</u>	<u>Serving Exchanges or Portion Thereof</u>
Andover	Andover Franklin (12) Salisbury
Boscawen	Boscawen Penacook (12)
Chichester	Chichester Pittsfield (12)
Cornish	Meriden Claremont (12) Plainfield (12)
Epsom	Chichester Pittsfield (12) Northwood (12)
Loudon	Chichester Canterbury (12) Belmont (12) Pittsfield (12) Concord (12)
New London	New London Sunapee (12)

Explanation of Numeric Symbols:

- (9) Merrimack County Telephone Company
- (12) New England Telephone Company

**BASIC EXCHANGE SERVICE**

**MUNICIPAL CALLING SERVICE** (Continued)

II. Exchanges (Continued)

<u>Municipality</u>	<u>Serving Exchanges or Portion Thereof</u>
Plainfield	Meriden Lebanon (12) Plainfield (12) West Lebanon (12)
Springfield	New London Newport (12) Sunapee (12)
Sutton	Bradford (9) New London Sunapee (12) Sutton (9) Warner (9)
Webster	Contoocook (9) Salisbury Warner (9)
Wilmot	Andover Danbury (12) New London Sutton (9)

Explanation of Numeric Symbols:

(9) Merrimack County Telephone Company  
(12) New England Telephone Company

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

**A. GENERAL**

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID - Basic is included with this service.

BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Business or Residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice (CSV) Service, Circuit Switched Data (CSD) Service, and Packet Switched Data Service.

A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two "B" channels and one "D" channel (2B+D).

**"B" Channel:** The "B" Channel is a bi-directional synchronous channel capable of supporting 64 kilobit per second (kbps) of digital transmission of information between users. The "B" Channel will be configured to offer voice service, data service or voice/data service. One Primary Directory Number with one Primary Directory Listing for the first "B" Channel ISDN Service line is provided. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company's tariff.

**"D" Channel:** The "D" Channel is a 16 kbps digital signaling channel that carries signaling and control for the "B" channel and has maximum packet transmission throughput of 9.6 kbps.

All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

A. **GENERAL** (Continued)

ISDN Service is provided at the option of the Company, and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality and capabilities of the ISDN Service features may vary, or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance. The Company will notify customers of changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service that 1) render any facilities provided by the customer obsolete, 2) require modification or alteration of such customer's equipment or systems, and/or 3) otherwise affects its use or performance.

B. **SERVICE DESCRIPTION**

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice, data and voice/data calls over a 64 kbps "B" channel. Usage charges for Circuit Switched Voice and Data calls are applicable on each "B" channel and are outlined in the ISDN-BRI Rate Schedule. The customer may choose among the following Circuit Switched features based upon application needs.

(1) Electronic Key Telephone Service (EKTS) Features: Electronic Key Features provide the customer with the ability to access the following features where available:

(a) Multiple Call Appearances of a Directory Number

An arrangement that allows the user to have appearances of the directory number assigned to the customer-provided set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number or secondary telephone number (if purchased) can be terminated to the telephone if one or more idle calls appearances are available to accept the calls. In certain central offices, this arrangement may impact the use of the Shared Call Appearance feature.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

**B. SERVICE DESCRIPTION (Continued)**

Circuit Switching (Continued)

(1) Electronic Key Telephone Service (EKTS) Features: (Continued)

- (b) Shared Call Appearances of a Directory Number  
An arrangement that allows a directory number(s) from one customer-provided set to appear as a call appearance(s) on the customer-provided sets of other users. Bridging, an arrangement that allows the user to connect onto a currently active call, is included.
- (c) Analog Line Pickups  
An arrangement that allows an ISDN set to provide coverage for an analog number(s). This arrangement is limited to analog numbers that are terminated in the same central office switch. This feature may limit the use of other features and/or functionality on the analog line. Bridging, an arrangement that allows the analog user to connect onto a currently active call, is included.
- (d) Privacy Release (Automatic Exclusion)  
An arrangement that allows a customer to specify that no other user can bridge onto an existing call(s). On a call by call basis, this feature can be disabled to allow bridging to occur.
- (e) Manual Exclusion (Privacy)  
An arrangement (opposite of Privacy Release) that allows the customer to restrict other stations from picking up an existing call on hold or bridging onto an existing call that is active at that station.
- (f) Intercom Calling  
An arrangement that allows for ISDN station-to-station calls.
- (g) Bridging  
An arrangement that allows the user to join an active call by pressing the active call appearance button. Bridging is inhibited if Manual Exclusion is activated on the terminal engaged in the active call.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

**B. SERVICE DESCRIPTION (Continued)**

Circuit Switching (Continued)

(2) Secondary Telephone Numbers

An arrangement that allows a customer-provided set to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Telephone Number(s), may originate or receive call independent of the customer-provided set's Primary Directory Telephone Number.

(3) Clear Channel Capability

A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

**B. SERVICE DESCRIPTION (Continued)**

- (4) **Custom Calling Services** - Available at rates and charges specified elsewhere in the Custom Calling Services section of this tariff. Custom Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

**Call Hold, Drop and Transfer -**

**Call Hold** - Allows the user to place a call on hold by pressing a programmed button on a customer-provided set.

**Call Drop** - This central office based feature allows the user to disconnect the last party added to a conference call.

**Call Transfer** - This feature allows the user to transfer a call to another directory number. This feature is for use with Circuit Switched voice only.

- (5) **Advanced Calling Services** - Available at rates and charges specified elsewhere in the Advanced Calling Services section of this tariff. Advanced Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

**Caller Identification - Basic** - An Advanced Calling Service feature that provides the caller's telephone number to be displayed on properly equipped customer-provided equipment (where available).

**ALTERNATE CIRCUIT SWITCHED VOICE SERVICE/CIRCUIT SWITCHED DATA SERVICE** - Alternate Circuit Switched Voice Service/Circuit Switched Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single "B" channel but not simultaneously. This arrangement is available where technology permits. The features applicable to Circuit Switching Service are also applicable to this service



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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

**C. INTRASWITCH PACKET SWITCHED DATA "D" CHANNEL SERVICE**

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data "D" Channel Service provides the ability to originate and receive X.25 packet data calls on an intraswitch basis. This arrangement provides a maximum throughput of 9.6 kbps. Each "D" channel packet terminal will provide logical channel up to the technical capabilities of the serving central office. Multiple packet calls can be active simultaneously by a user on a single "D" channel. Up to eight data terminals can be supported per Basic Rate Interface. Service includes one data telephone number.

(1) Flow Control Parameter Negotiation

An arrangement that permits negotiation on per call basis of the flow control parameters. This feature automatically negotiates the maximum packet size and window size for each direction of data transmission. This can be presubscribed (fixed) or it can be established on a per call basis.

(2) Throughput Class Negotiation

An arrangement that allows the calling data terminal to request specific throughput classes (bits/second) in the call request packet for both directions of data transmission.

(3) Logical Channels

An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. ISDN packet data service offers the ability to send and/or receive packet data calls on separate logical channels within one ISDN "D" channel. The logical channels can be assigned as permanent virtual circuits, incoming only, outgoing only, or two-way (incoming and outgoing).

(4) Incoming Calls Barred

An arrangement that prohibits a data terminal from terminating an incoming call.

(5) Outgoing Calls Barred

An arrangement that prohibits a data terminal from originating outgoing calls.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

**C. INTRASWITCH PACKET SWITCHED DATA "D" CHANNEL SERVICE (Continued)**

**(6) Closed User Groups**

An arrangement that allows ISDN users to establish subnetworks of ISDN packet switching data users from which members can communicate with each other. The Closed User Group is established on a per line basis. The first member of a Closed User Group is included. Additional members are charged at the rate established in the rate schedule. Each data terminal in a Closed User Group can be arranged in one of the following modes:

**(a) Closed User Group with Outgoing Access**

The data terminal makes outgoing calls only.

**(b) Closed User Group with Incoming Access**

The data terminal receives incoming calls only.

**(c) Incoming Calls Barred Within a Closed User Group**

The data terminal makes outgoing calls only to the data terminals in the Closed User Group with which it is associated.

**(d) Outgoing Calls Barred Within a Closed User Group**

The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.

**(e) Unrestricted Access**

The data terminal receives and makes both incoming and outgoing calls.

**(7) Fast Select**

An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

**(8) Fast Select Acceptance**

An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

**D. TRANSMISSION SPECIFICATIONS**

The Standard Transmission parameters for an ISDN Service line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE(BRI)**

**E. CUSTOMER PREMISE EQUIPMENT AND FACILITIES**

The customer is responsible for providing compatible premises equipment in order to utilize the ISDN offering. All customer-provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and is found in the following Technical References:

<u>Subject</u>	<u>Technical Reference</u>	<u>Voice Contact Available</u>
Basic Rate Interface	AT&T 235-900-341	1-800-432-6600
Customer Premises Planning Guide	AT&T 533-700-100	1-800-432-6600

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alternation of such equipment or system, or otherwise affect its use or performance. The Company will notify customers of changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service that 1) render any facilities provided by the customer obsolete, 2) require modification or alternation of such customer's equipment or systems, and/or 3) otherwise affects its use or performance.

**F. SPECIAL CONSTRUCTION**

Construction charges as stated in Section 6 of this tariff will apply for new construction.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
 INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)**

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE BASIC RATE INTERFACE (ISDN-BRI) RATE SCHEDULE		
ISDN Service	Monthly Rate	Non-Recurring Charges
<b>ISDN LINE, PER LINE</b> Residence Business	Applicable Residential One-Party or Business One-Party Rate	See Service Connection
<b>CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$15.00	See Service Connection
<b>CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$15.00	See Service Connection
<b>ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT SWITCHED DATA, PER "B" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$15.00	See Service Connection
<b>USAGE CHARGES FOR CIRCUIT SWITCHED VOICE AND DATA</b> 1,800 Minutes Per Month-Included with "B" Channel Rate >1,800 Minutes Per Month-Chargeable Per Minute on Originating Calls Notes: Usage is applied to each "B" Channel Usage charges of \$.02/originating minute apply to local exchange calling area calls only and to each B Channel after a free period of 1,800 local exchange calling area originating minutes is exceeded for each B Channel. These usage charges do not apply to local exchange calling area terminating minutes. Usage charges do not apply to toll. A customer's normal toll charges remain in effect for calls made outside of the local exchange calling area and no free period exists for toll calls made via ISDN.	1,800 Min/Mo./Channel - Inc in "B" Channel Rate >1,800 Min/Mo. - \$.02 p/Orig. Minute	None  None
<b>CIRCUIT SWITCHED FEATURES: (BUSINESS AND RESIDENCE)</b> Electronic Key Telephone Service (EKTS): 1. Multiple Call Appearances of a Directory Number (up to 3) Fourth/Subsequent Call Appearances of a Directory Number 2. Shared Call Appearances 3. Analog Line Pickups 4. Privacy Release (Automatic Exclusion) 5. Manual Exclusion (Privacy) 6. Intercom Calling  Primary Directory Number Secondary Telephone Numbers Clear Channel Capability Custom Calling Services Call Hold, Drop and Transfer Advanced Calling Services Caller Identification - Basic (where available)	Included w/CSV, CSD \$2.00 p/Call Appearance \$1.00 p/Shared Call Appearance \$1.00 p/First Analog Set Included with CSV Included with CSV \$1.50 p/Each Member  Included w/CSV, CSD \$2.00 p/Telephone Number Included w/CSD Custom Calling Svc (CCS) Tariff Included w/CSV Advanced Calling Svc (ACS) Tariff Included w/CSV, CSD	None None None None None None None  None None None None None None
<b>INTRASWITCH PACKET SWITCHED DATA, PER "D" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$10.00	See Service Connection
<b>PACKET SWITCHED DATA FEATURES: (BUSINESS AND RESIDENCE)</b> 1. Flow Control Parameter Negotiation 2. Throughput Class Negotiation 3. Logical Channels 4. Incoming Calls Barred 5. Outgoing Calls Barred 6. Closed User Groups (CUG): a. Per CUG b. Per Member in CUG 7. Fast Select 8. Fast Select Acceptance	Inc w/Packet Data "D" Channel Inc w/Packet Data "D" Channel Inc w/Packet Data "D" Channel Inc w/Packet Data "D" Channel Inc w/Packet Data "D" Channel Inc w/Packet Data "D" Channel  Inc w/Packet Data "D" Channel Inc w/Packet Data "D" Channel	None None None None None None  \$25.00 p/CUG initial set- up \$1.00 Add'l Member None None
<b>SERVICE CONNECTION CHARGES</b> apply for ISDN-BRI Service based upon existing Service Connection charges. See Service Connection Section of this tariff.		
<b>MESSAGE DETAIL BILLING</b> is available for a \$2.00 monthly flat rate per "B" Channel. Message Detail Billing is provided by Directory Number.		

ISSUED: January 13, 2000  
 EFFECTIVE: January 23, 2000

ISSUED BY:   
 Paul E. Pederson, Vice-President

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**A. GENERAL DESCRIPTION**

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
2. ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

**B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT**

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.
  - a. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry:
    - (1) Circuit-Switched Voice
    - (2) Circuit-Switched Data
  - b. D Channel - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT (Continued)**

2. Primary Rate Access Facility - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).
3. Multiple PRI Arrangement - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement, the D Channel in the first PRI facility is used to transport signaling for additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.
4. D Channel Backup - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel.

**C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS**

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

1. Clear Channel Capability - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
2. Dedicated Trunk Groups - The B Channels of a PRI can be dedicated for calls to and from the public network: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS (Continued)

3. Primary Rate Call-By-Call Service - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as:

- Foreign Exchange,
- Tie Trunk,
- InWATS,
- and OutWATS

via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

4. Multiple Directory Numbers - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
5. Advanced Calling Services - ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:
- a. **Caller ID - Basic** - This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**D. TECHNICAL SPECIFICATIONS**

1. Transmission Specifications - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th channel on the T1 facility

2. Customer Premise Equipment (CPE) and Facilities - Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance. The Company will notify customers of changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service that: 1) render any facilities provided by the customer obsolete, 2) require modification or alteration of such customer's equipment or systems, and/or 3) otherwise affect its use or performance.



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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**E. REGULATIONS AND CONDITIONS**

1. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
  - a. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
    - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
    - (2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.
3. Payment for Service:
  - a. The minimum charge period for services provided under this tariff is one month.
  - b. The customer may choose to pay for the service on a month-to-month basis.
  - c. Suspension of service is not allowed.
4. Directory Listings: One directory listing is provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**E. REGULATIONS AND CONDITIONS (Continued)**

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.
6. Customer Premise Equipment (CPE):
  - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
  - b. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.
7. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
 PRIMARY RATE INTERFACE (PRI)**

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) (ISDN-PRI) RATE SCHEDULE		
ISDN Service	Service Establishment (Nonrecurring Rates)	Monthly Rate
<b>1. ISDN-PRI ACCESS:</b>		
<b>a. ISDN-PRI Access Facility</b> (first mile)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)
<b>b. PRI Access Facility - Mileage Charges</b> (each additional mile)	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)	\$20.00/each additional mile
<b>2. COMMUNICATION CHANNELS:</b>		
<b>a. B Channels plus D Channel, OR         B Channels (Multiple PRI Arrangement)</b>	\$1,000.00 \$1,000.00	\$700.92 <sup>1</sup> \$700.92 <sup>1</sup> (l)
<b>b. T1/PRI Rearrangement Charge</b> (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
<b>c. D Channel Backup</b>	\$150.00	\$100.00
<b>d. Directory Numbers:</b>		
<b>Primary Directory Number</b> (w/each ISDN-PRI)	No Charge	No Charge
<b>Additional Directory Numbers</b>	\$25.00/Initial Service Establishment Request	\$2.00/Directory Number
<b>3. CIRCUIT SWITCHED FEATURES:</b>		
<b>a. Features:</b>		
<b>1. Clear Channel Capability</b>	No Charge	No Charge
<b>2. Call-by-Call Capability for the following:</b>		
<b>a. Public Network Calls</b> (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
<b>b. DID</b>	No Charge	No Charge
<b>c. FX:</b> All existing tariff rates apply to FX facilities between CO's.	\$50.00	\$10.00
<b>d. Tie Facility:</b> All existing tariff rates apply to Tie facilities between CO's.	\$50.00	\$10.00
<b>e. InWATS:</b> All existing tariff rates apply to measured InWATS.	\$50.00	\$10.00
<b>f. OutWATS:</b> All existing tariff rates apply to measured OutWATS.	\$50.00	\$10.00
<b>3. Advanced Calling Services:</b>		
<b>Caller ID - Basic</b> (per PRI)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)	Included w/ISDN-PRI (Communication Channels Mo. Rate)
<b>b. Subsequent Feature Additions/Changes:</b> Feature Additions/Changes per PRI	\$50.00	N/A

<sup>1</sup> Rate includes a \$0.04 charge on 23 channels for Telecommunications Relay Service.

**LIFELINE PROGRAM**

1. Lifeline is an assistance program which provides, for qualifying low-income customers, a monthly credit toward one residential network access line per household at the customer's principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid  
Food Stamps  
Supplemental Security Income (SSI)  
Federal Public Housing Assistance  
Low Income Home Energy Assistance  
Temporary Assistance for Needy Families  
National School Lunch's free lunch program

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible Customers are those that meet the following criteria:
  - a. Must be receiving aid from at least one of the assistance programs listed in 2. above.
  - b. Must be the billed party for the residential network access line to which the credit is to be applied.
4. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.
5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC - No. 5, 4.6.7.(A).
6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.
7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.

1. **DEDICATED DS1 SERVICE**

A. **GENERAL**

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

B. **DEFINITIONS**

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

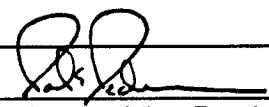
DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. **REGULATIONS**

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in Section 2.

ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

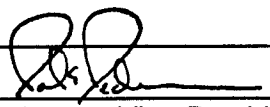
ISSUED BY:   
Paul E. Pederson, Vice-President  
Authorized by NHPUC Docket No. DT 00-045

1. **DEDICATED DS1 SERVICE** (Continued)

C. **REGULATIONS** (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

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EFFECTIVE: March 31, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President  
Authorized by NHPUC Docket No. DT 00-045

1. **DEDICATED DS1 SERVICE** (Continued)

D. **RATES AND CHARGES**

The following rates apply on a per customer basis, regardless of the number of terminating locations.

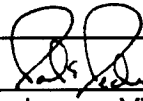
1. **Recurring Rates**

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. **Non-recurring Charges**

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President  
Authorized by NHPUC Docket No. DT 00-045

1. **DIGITAL TRANSPORT SERVICE**

A. **GENERAL**

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. **DEFINITIONS**

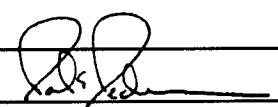
DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. **REGULATIONS**

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. SLC charges will be assessed based on the number of trunk terminations the customer requests for each DS1. A multi-line SLC charge will apply for each trunk termination. If the number of trunk terminations is not specified, the customer will be charged 24 multi-line SLC charges.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

ISSUED: March 1, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President  
Authorized by NHPUC Docket No. DT 00-045



1. **DIGITAL TRANSPORT SERVICE** (Continued)

C. **REGULATIONS** (Continued)

7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
8. Touch-tone signaling is required for DTS.
9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. **RATES AND CHARGES**

1. **Recurring Rates**

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility <sup>1</sup>		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

<sup>1</sup> See Dedicated DS1 Service in Section 2.

1. **DIGITAL TRANSPORT SERVICE** (Continued)

D. **RATES AND CHARGES**

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.54 <sup>1</sup>	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

<sup>1</sup> Rate includes a \$0.04 charge for Telecommunications Relay Service.

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**TOTAL TALK PACK**

**A. General**

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:<sup>1</sup>
  - a. Residential One-Party Line
  - b. Three-Way Calling & Call Waiting (Custom Calling Services)
  - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
  - d. Inside Wire Protection Plan (deregulated service)

**B. Conditions and Limitations**

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 4 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

<sup>1</sup> Customers must also subscribe to TDS True Talk's Total Talk Pack.

**TOTAL TALK PACK (Continued)**

**B. Conditions and Limitations (Continued)**

6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

**C. Rates<sup>1</sup>**

	<u>Rate Per Month</u>
1. Residence	
Local Bundle, per line	
Andover	\$22.05
Boscawen	26.05
Chichester	22.05
Meriden	24.05
New London	23.05
Salisbury	21.05

<sup>1</sup> Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

**MISCELLANEOUS SERVICES AND CHARGES**

<u>CONTENTS</u>	<u>SHEET</u>
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**MISCELLANEOUS SERVICES AND CHARGES**

**COMBINED SERVICE**

I. General

- A. Two or more main telephone services, when located within the same Central Office Area, may be combined on the same line in such a way that the ringing signal for each of the main telephones may be recognized and answered at any of the telephones on the line.
- B. Combination of main telephone services is provided only when warranted by special circumstances and when suitable facilities are and continue to be available. A special construction charge will be applied for such equipment as may be required at any time.

II. Rates and Charges

- A. One-party line rates will apply for each main telephone on a combined line.

**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE**

I. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices so arranged to provide such services. The number of Custom Calling Service features available is subject to the availability of facilities.

II. Descriptions

Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

A. Call Forwarding

An arrangement whereby incoming calls may be transferred to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

B. Call Forwarding-Busy (variable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

C. Call Forward-Busy (fixed)

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

II. Descriptions (Continued)

D. Call Forward-No Answer (variable)

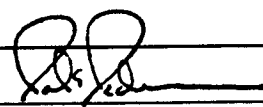
This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

E. Call Forward-No Answer (fixed)

This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a predetermined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

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**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

II. Descriptions (Continued)

F. Call Forwarding-Remote Access

This feature provides a customer with the capability to activate and deactivate Call Forwarding remotely from any line/equipment capable of touch tone signaling rather than only from the base station line.

G. Call Waiting

A customer who is using an exchange line for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. An on-hook flash will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by an on-hook flash.

H. Call Conferencing-3 Way Calling

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitation.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

I. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

II. Descriptions (Continued)

J. Call Conferencing-6 Way Calling

(T)

Permits an existing call to be held and up to 4 additional calls to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and all applicable local and long distance charges.

K. Speed Calling

(T)

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity, but not both on the same line. Up to 16 digits may be stored for each telephone number.

L. Call Hold

(T)

Call Hold allows a subscriber to put any call in progress on hold by flashing the switchhook and dialing an access code. The line is then free to initiate another call while the first call is on hold. Once a second call is established, the controlling party may alternate between calls. Only one call per station line may be held at a time. This feature is available to all single-party, non-coin lines only.

M. Enhanced Intercom

(T)

This feature establishes a talking path between two or more extensions on a single-party line. The user is able to dial a code (less than seven digits) to cause their own phone number to ring in one of four distinctive patterns which can be determined by the dialing code used.

N. Hot Line

(T)

Provides an automatic dialing between the customer's station that goes off hook to a predetermined phone number designated by the customer.

**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

II. Descriptions (Continued)

O. Toll Restriction

(T)

Permits originated calls to be completed within the local exchange area only, and restricts all 1+ and 0+ (municipal and emergency services included) calls from completing outside the exchange.

Service Connection Charges, as specified in Section 4, Sheet 6 of this Tariff, will be waived for Toll Restricted Line Service for residential customers subscribing to the service as part of a scheduled payment plan agreed to by both the Company and the Customer as a means of controlling toll charges while collecting on a customer's past due balance. No customer will be required to subscribe to Toll Restriction in order to enter a payment plan; however, a customer who has broken more than one payment plan may be required to subscribe to Toll Restriction to avoid disconnection.

P. Toll Restriction with Authorization Code

(T)

Permits originated calls to be completed within the local exchange area only, and restricts originating direct dialed calls from completing outside the exchange without the use of an authorization code assigned by the company and changeable by the company.

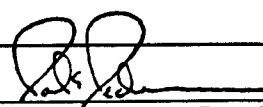
Q. Personal Ringing

(T)

Personal Ringing will enable a subscriber to have up to four telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two, three, or four separate telephone numbers. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service. Personal Ringing subscribers will be entitled to one listing with each Personal Ringing service number. Listings for Personal Ringing service are subject to regulations specified in other sections of this Tariff for directory listings. Additional listings will also be provided under terms and conditions described in other sections of this Tariff.

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**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

II. Descriptions (Continued)

R. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

S. Long Distance Call Waiting

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

(N)

(N)

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**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)


**III. Rates**

The following monthly rates apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service and all additional and/or associated equipment and facilities. Non-recurring charges do not apply for additions and or changes to these services.

	<u>Rate Per Month</u> <u>Residence &amp; Business</u>	<u>Trans</u> <u>Code</u>
A. Individual Features, Per Line		
1. Call Forwarding	\$2.00	CCCF
2. Call Forward Busy (variable)	2.00	CCFBV
3. Call Forward Busy (fixed)	2.00	CCFBF
4. Call Forward No Answer (variable)	2.00	CCFNV
5. Call Forward No Answer (fixed)	2.00	CCFNF
6. Call Forwarding Remote Access* (additive to Call Forwarding)	1.00	CCFM
7. Call Waiting	2.25	CWCCW
8. Call Conferencing 3 Way Calling	2.00	CCCC
6 Way Calling	4.00	CC6W
9. Call Transfer	2.00	CCCT
10. Speed Calling 8 Codes	1.50	CCSE
30 Codes	2.00	CCST
11. Call Hold	1.00	CCCH
12. Enhanced Intercom	2.25	CCIE
13. Hot Line	2.50	CCHT
14. Toll Restriction	0.00	CCTR
15. Toll Restriction with Authorized Code	4.00	CCTO
16. Personal Ringing a) Second Directory Number	3.00	CPR2
b) Each Additional Number*	1.00	CPR3/CPR4
17. Home Intercom Basic	1.50	CCHI
18. Long Distance Call Waiting*	1.50	CWLD

\* Discounts not available with these features.

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**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

III. Rates (Continued)

B. Multifeature Discount

A discount will apply to additional Custom Calling Services subscribed to per access line based on the following:


	<u>Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
1.	Two Services	\$0.50	CFD2
2.	Three Services	1.00	CFD3
3.	Four Services	1.50	CFD4
4.	Five Services	2.00	CFD5
5.	Six Services	2.50	CFD6
6.	Seven Services	3.00	CFD7
7.	Eight Services	3.50	CFD8
8.	Nine Services	4.00	CFD9
9.	Ten Services	4.50	CFD1

C. Pay-Per-Use Features

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
1. 3-Way Calling	\$0.50	\$4.00

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**MISCELLANEOUS SERVICES AND CHARGES**

**CUSTOM CALLING SERVICE** (Continued)

IV. Conditions

- A. Custom Calling Services are furnished only in connection with individual line service. Paystation Service equipped with a coin collector is excluded from this offering.
- B. The charges specified above will apply on a per line basis when Custom Calling Services are provided in conjunction with Key or Multi-Line Systems. All features except Call Waiting and Conference Calling are available to Key or Multi-Line Systems.
- C. Except as specifically provided herein, Custom Calling Services are subject to the regulations and rates applicable to other types of customer service.
- D. Other facilities, miscellaneous and supplemental equipment, requested by customers and not detrimental to this service, will be furnished by the Company in accordance with regulations and at the rates specified in the applicable sections of this Tariff.
- E. Flat rate services equipped for Call Forwarding are assessed regular long distance message charges for each call transferred on a long distance basis.
- F. Custom Calling features may be provided in connection with Foreign Exchange Service.
- G. Custom Calling Features are not available on any Private Automatic Branch Exchange System.

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**MISCELLANEOUS SERVICES AND CHARGES**

**DIRECTORY LISTINGS**

**I. General**

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system; and therefore, listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is the name or an integral part of the name under which the customer is doing business.
- C. A listing will be limited to one line in the directory, except where in the judgment of the Telephone Company more than one line is required to properly identify the customer. In such cases, the additional lines required will be provided at no extra cost.
- D. Directory listings must conform to the Telephone Company's specifications with respect to its directories.
- E. Listing services are available with all classes of main telephone exchange services.
- F. Dual name listings are available for residence customers as an initial or additional listing.

**II. Initial Listings**

- A. One listing, termed the initial listing is included with each customer's service, with the initial line of a line hunting group, and with each joint user service.
- B. Dual Name initial listings consist of:
  - 1. The first name, or first name and middle initial, or first initial and middlename, or initials only of two individuals who have the same surname and reside at the same address.
  - 2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.



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**MISCELLANEOUS SERVICES AND CHARGES**

**DIRECTORY LISTINGS** (Continued)

III. Initial Listings (Continued)

C. Dual Name initial listings consist of: (Continued)

2. Two names for one person, who may be referred to by either, with the same surname.

Initial dual name listings will be alphabetical by the surname and the first given or initials.

IV. Additional Listing Service

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in Part I.
- B. Additional listings are included in the alphabetical directory and on directory assistance records or appear on directory assistance records only.
- C. Additional dual name listings, provided in conjunction with the initial listing, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory; in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.
- D. The rate for an additional listing or dual name additional listing provided for names that are not part of the initial listing, dates from the day after the directory assistance records are posted. Directory assistance records are posted either as of the delivery date of the issue of the directory in which the listing first appears or at any earlier practicable date selected by the customer.
- E. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the date for charges to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer with a minimum service period of one month.

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**MISCELLANEOUS SERVICES AND CHARGES**

**DIRECTORY LISTINGS** (Continued)

IV. Non-Published Service

- A. Non-published service is not listed in the Telephone Company's directories or on directory assistance records.
- B. Listing information (name, address and number) on non-published service is not available to the general public notwithstanding any claim of emergency the calling party may present.
- C. No liability for damages arising from publishing the telephone number of non-published service in the directory or by the disclosing of a number to any person shall be attached to the Telephone Company. Where such a number is published in the directory, the Company's liability shall be limited to an amount not to exceed the amount of charges made for such non-published service, as indicated in Paragraph VI. below.
- D. The customer indemnifies and saves the Telephone Company harmless against any claims for damages caused by the publication of the number of a non-published service or by the disclosure of said number to any person.

V. Non-Listed Service

- A. Telephone numbers of non-listed service are omitted or deleted from the Telephone Company's alphabetical directory.
- B. Telephone numbers of non-listed service will be carried in the Telephone Company's directory assistance and other records and will be given to any calling party.

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**MISCELLANEOUS SERVICES AND CHARGES**

**DIRECTORY LISTINGS** (Continued)

VI. Rates and Charges

	<u>Monthly Rate</u>	<u>NRC</u>
Initial Listing .....	No Charge	No Charge
Additional listing - Residential, each.....	\$1.25	Subsequent Service Charge
Additional listing - Business, each.....	1.25	Subsequent Service Charge
Foreign directory listings, each.....	1.25	Subsequent Service Charge
Non-published service, per line .....	1.50	Subsequent Service Charge
Non-listed service, per line .....	1.50	Subsequent Service Charge
Directory listing changes.....	No Charge	Subsequent Service Charge

VII. Application of Charges

- A. Where two or more lines are arranged to hunt, i.e. to seek the next available line when a busy signal is encountered in such a group, all of the lines so arranged will be handled with one directory listing. Where a customer requests a listing for a line other than the first in the hunt group, it will be furnished at the additional listing rate.

**MISCELLANEOUS SERVICES AND CHARGES**

**OFF-PREMISE EXTENSION AND TIE LINES**

**I. GENERAL**

Extension lines and tie lines are provided only when warranted by special circumstances and when suitable facilities are and continue to be available.

**II. DESCRIPTIONS**

A. OPX Extension Lines are furnished when the extension service or private branch exchange telephone is outside the building on contiguous property in which the associated main telephone number or private branch exchange is located (usually referred to as the "main building"). For the purpose of this tariff the term "building" will be interpreted as including two or more structures where (a) such structures directly adjoin each other, being separated only by a building wall, or such structures are connected by an enclosed common passageway (i.e., a completely enclosed way connecting the structures habitually used for foot passage between them), which is suitable for the installation and maintenance therein of interior telephone facilities, and (b) the major portion of the structures are occupied by the same customer. The extension line runs from the pedestal or main building to the extension location. Any extension provisioned beyond the NID will be considered deregulated service.

B. Tie Lines are furnished to interconnect private branch exchanges of the same customers in the same or separate buildings on contiguous property.

C. OPX Local Channel occupies a cable pair from the Central Office to the extension location, or from the main building pedestal through the central office to the extension location. The local channel is provisioned for noncontiguous extension and tie lines.

**III. SPECIAL CONDITIONS**

A. Between points in the same exchange where the Company's general distribution plant is used, or where the carrying plant of the Company on the same continuous property for other purpose is used the charges for extension lines, tie lines, or local channels will be determined as specified in paragraphs D and E.

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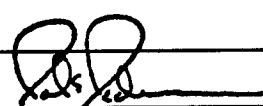
(M1)-Material now appears on Sheet 14 of this section.

(M)-Material previously appeared on Sheet 15 of this section.

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**MISCELLANEOUS SERVICES AND CHARGES**

**OFF-PREMISE EXTENSION AND TIE LINES** (Continued)

**III. SPECIAL CONDITIONS** (Continued)

- B. When no highway construction is required and no part of the Company's general distributing plant is used, extension lines or tie lines between the main building and another building on the same continuous property of one customer are furnished subject to the following provisions:
1. The arrangements for the facilities to be furnished will be determined by the Telephone Company in consultation with the customer.
  2. Where there are two or more buildings in which extension telephone or private branch exchange telephones are located, the extension line facilities to each building will be treated as a separate installation subject, however, to possible combination of installations when economical construction and the requirements of the customer will permit.
  3. Extension line facilities do not include interior telephone facilities within the building used solely for extension telephone or private branch exchange telephones located in the same building.
  4. Carrying plant required for extension or tie lines, such as poles and conduit, including trenching, shall be customer owned, either built by the customer or built by the Company at the customer's expense.
- C. Extension lines and tie lines in connection with private branch exchange service are normally furnished to be suitable only for calls with other telephones directly connected to and on the same premises with the associated private branch exchange.
- D. A special equipment charge will be applied for such equipment as may be furnished at any time for transmission and signaling where a customer requires an extension or tie line in connection with private branch exchange service for communication with telephones other than as stated in 3. Above, where a customer requests that a tie line be arranged for connection to central office trunk lines or where a customer requires non-contiguous extension line within the exchange in connection with main telephone service. Tie line connections to central office trunk lines may be established at only one point at a time.
- E. A special equipment charge will be applied for such additional equipment as may be required on a multipoint line to provide for communication between more than two telephones at the same time.

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(M1)-Material now appears on Sheet 15 of this section.

(M)-Material previously appeared on Sheets 15 & 13 respectively, in this section.

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**MISCELLANEOUS SERVICES AND CHARGES**

**OFF-PREMISE EXTENSION AND TIE LINES** (Continued)

**III. SPECIAL CONDITIONS** (Continued)

- F. The type of circuit construction and its routing are at all times determined by the Telephone Company and ownership of such circuits shall remain vested in the Company.

**IV. RATE REGULATIONS**

- A. Between contiguous property, charges for extension lines and tie lines will be determined as follows:

1. Two Point Lines: The route distance between the two locations.
2. Multipoint Lines: The shortest combination of route distances with a minimum charge for each segment.

- B. Between non-contiguous property, within the same exchange, using the same circuit terminated at, or routed through the Central Office, Local Channel rates apply:

1. If the extension line is routed from the central office to the extension location, a charge for one local channel applies.
2. If the extension line is routed from the main office through the central office to the extension location, a charge of two local channels applies.

**V. RATES AND CHARGES**

Monthly Rate

- A. The following charges are for extension service:

- |   |        |
|---|--------|
| 1. Extension Line or Tie Line-per ¼ mile or fraction-route measurement..... | \$1.25 |
| 2. Local Channel .....  | 7.00   |

- B. Service connection charges as specified in Section 4 will apply.


(M)-Material previously appeared on Sheet 14 of this section.

(M1)-Material now appears on Sheets 13 & 14 of this section.

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**MISCELLANEOUS SERVICES AND CHARGES**

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**MISCELLANEOUS SERVICES AND CHARGES**

**PUBLIC EMERGENCY CALL RECEIVING SERVICE**

I. General

- A. Public Emergency Call Receiving Service is intended for use by fire departments and emergency organizations of like nature in small community dial office areas where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for the purpose of receiving emergency calls.
- B. The public emergency call receiving service furnished is:
  - 1. Quick Call Service consist of special equipment in the central office which will signal up to fourteen designated exchange telephones and connect them with the calling party.
- C. All public emergency call receiving telephones are arranged to ring simultaneously on calls incoming to the number listed for the service.

II. Rates and Charges

A. Quick call service

	<u>Installation Charges</u>	<u>Monthly Rates</u>
1. Switching equipment:		
6-line unit, each.....	\$50.00	\$21.75
10-line unit, each.....	65.00	26.90
14-line unit, each.....	80.00	32.00
Meet-me conference equipment.....	5.00	3.00
Line Switching unit – 10 line.....	10.00	8.00
2. Public emergency call receiving telephone arranged for quick call service.....	3.50	-----

III. Minimum Service Periods

- A. Quick call service units – five years



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**MISCELLANEOUS SERVICES AND CHARGES**

**SEASON SERVICE**

I. General

- A. Season service regulations apply to the telephone service of any seasonal customers within the entire exchange.

II. Regulations

- A. For service to a seasonal location the minimum charge for all items of exchange service and semi-public service is equal to the charges for four months at the established monthly rates.
- B. If a customer requests a change of service, the minimum charge is determined from the highest established monthly rates for the services furnished at any one time during the period.
- C. When the service is retained for a period longer than four months, the charge for each additional month is at the established rate.
- D. These season service regulations do not supercede the regulations for any service or equipment requiring a minimum service period of more than four months.

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**MISCELLANEOUS SERVICES AND CHARGES**

**PAYSTATION SERVICE**

A. General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. Definitions

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

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**MISCELLANEOUS SERVICES AND CHARGES**

**PAYSTATION SERVICE** (Continued)

C. Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

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**MISCELLANEOUS SERVICES AND CHARGES**

**PAYSTATION SERVICE** (Continued)

D. Rates and Charges

	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply <sup>2</sup>
2. Coin Supervision	\$2.21
	<u>Coin Rate<sup>3</sup></u>
3. Each outgoing local message	\$ 0.05

<sup>1</sup> Installation, move and change charges will be those applicable to business service.

<sup>2</sup> A surcharge of \$0.42 per telephone access line will be added to the above business rate in order to fund the New Hampshire Enhanced 911 System.

<sup>3</sup> This rate will be detariffed effective October 6, 1997.

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**MISCELLANEOUS SERVICES AND CHARGES**

**SPECIAL CIRCUITS**

A. General

1. Included in this classification are circuits for non-telephone use such as radio, data, telemetering, intercommunicating, signaling, alarm, etc.
2. Special circuits are provided only when suitable facilities are and continue to be available.
3. Special circuits are two-conductor circuits terminating on a connecting block or other device supplied by the Telephone Company.

B. Rates and Charges

- |   | <u>Monthly<br/>Rates</u> |
|---|--------------------------|
| 1. Two-point circuit:   |                          |
| Per ¼ mile or fraction-route measurement.....   | \$.90                    |
| Minimum charge per line .....   | 3.60                     |
| 2. Multipoint Circuit:  |                          |
| Same as A. above except the charge will be for the shortest combination of route distances with a minimum charge of \$1.80 for each segment.                |                          |
| 3. The installation charge for special circuits will be \$15.00 for each terminating point.   |                          |
| 4. The Company reserves the right to add a charge for any special engineering or for special transmission and/or balancing equipment which may be required. |                          |

**MISCELLANEOUS SERVICES AND CHARGES**

**TEMPORARY SUSPENSION OF SERVICE**<sup>(1)</sup>

(C)

**I. General**

- A. Exchange Access Line or trunk service may be temporarily suspended and the customer's listing retained in the directory.
- B. More than one period of temporary suspension may be permitted in any one calendar year provided at least one month's full access line rental shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of the temporary suspension of service applies during a total of not more than eight months in each calendar year.
- C. The reduction of rate on account of the temporary suspension of service will not apply during the first month's period of service.

**II. Rates and Charges**

- A. The monthly Access Line rate during the temporary suspension of service of each access line or trunk line, is 50% of the regular monthly rate—minimum charge 50% of the regular rate for one month.

<sup>(1)</sup> Effective June 3, 2004 this service is grandfathered and will only be available to existing customers.

(N)  
(N)

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**MISCELLANEOUS SERVICES AND CHARGES**

**A. General**

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

**B. Conditions**

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

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**MISCELLANEOUS SERVICES AND CHARGES**

**B. Conditions (Continued)**

9. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
10. The customer's listing will be retained in the directory.
11. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
12. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

**C. Rates and Charges**

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
  - a) 911/E911 applicable surcharges will be billed at the full rate.
  - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.

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**MISCELLANEOUS SERVICES AND CHARGES**

**DIRECT INWARD DIALING (DID) SERVICES**

A. General

1. Direct Inward Dialing (DID) Service permits incoming dialed calls from the exchange or toll network to reach a specific PABX station line or other customer-premises equipment without the assistance of an attendant. DID Service is provided subject to availability of facilities.

B. Regulations

1. DID Service is designed for voice communications, not for the transmission of data. Data transmission is not guaranteed over facilities equipped with DID.
2. All DID calls must be routed over the same trunk group. Trunk lines arranged for DID service may not be mixed in a trunk group with trunk lines not arranged for DID Service.
3. The Telephone Company accepts no responsibility for reserving telephone numbers to be used at a future time. If the provision of additional service necessitates telephone number changes, Service and Equipment Charges, as specified in Section 4, apply.
4. The customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or a recorded announcement.
5. DID Service is furnished upon the condition that the customer must subscribe to adequate facilities (e.g. trunks, circuit packs, etc.) to permit the use of the service without injurious effect on general telephone service.
6. One primary directory listing is provided with this service.
7. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

(N)  
|  
(N)

**MISCELLANEOUS SERVICES AND CHARGES**

**DIRECT INWARD DIALING (DID) SERVICES** (Continued)

C. Rates and Charges

The following rates and charges apply to the provision of DID Service. The rates and charges for PABX trunks, as specified in Section 4, do not apply for DID trunks.

	Service and Equipment <u>Charges</u>	Monthly <u>Rates</u>	
Per trunk equipped:			
First ten trunks, each	\$50.00	\$80.04 <sup>1</sup>	(I)
Eleven or more trunks, each	25.00	65.04 <sup>1</sup>	(I)
Per 100 number group, or fraction thereof	25.00	30.00	

<sup>1</sup> Rate includes a \$0.04 charge for Telecommunications Relay Service.

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**MISCELLANEOUS SERVICES AND CHARGES**

**REMOTE CALL FORWARDING SERVICE**

A. Description

1. Remote Call Forwarding (RCF) Service provides automatic forwarding of all incoming calls placed to a seven-digit RCF number to a terminating telephone number in the same or a different exchange. The terminating telephone service may be local exchange service, 800 service, foreign exchange service, or it may be Semipublic Telephone Service.
2. This service is available only in exchanges served by suitably-equipped electronic (ESS) central offices, to the extent that existing facilities are available.

B. Regulations

1. The Telephone Company does not provide identification of the originating telephone number to the RCF customer.
2. No assurance can be given that transmission will be fully satisfactory during operation of RCF Service.
3. This service is furnished upon condition that the customer subscribes to adequate RCF and terminating facilities to permit the use of the service without impairment, disruption, or deterioration of the quality of other telephone services. If in the opinion of the Telephone Company additional RCF Service or terminating facilities are needed, the customer must subscribe to additional service or facilities. If the customer refuses to subscribe to adequate RCF or terminating facilities, the RCF Service is subject to termination.

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**MISCELLANEOUS SERVICES AND CHARGES**

**REMOTE CALL FORWARDING SERVICE** (Continued)

C. Rates and Charges

The following rates and charges are in addition to the rates and charges for the terminating service and equipment.

	Service and Equipment <u>Charge</u>	Monthly <u>Rate</u>
Remote Call Forwarding Service	See Section 4	\$24.05

Between the Remote Call Forwarding number and the terminating telephone number, the RCF customer is charged the established directly dialed station-to-station message toll rate or the business message unit rate. In addition, these charges apply for person-to-person and collect calls made to an RCF number, even though such calls might not be accepted at the answering location.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES**

A. General

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Small business and residential customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available and may differ by exchange.

B. Service Description

1. Anonymous Call Rejection (Feature #99-5E-1275)

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the telephone company will not complete calls when Calling Party Number (CPN) blocking has been activated (CPN blocking is described in this ACS tariff). Such calls will be routed to a telephone company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. Call Rejection (Feature #99-5E-0592)

This service enables a subscriber to reject up to a maximum of six (6) specified incoming telephone numbers which he/she does not wish to receive calls. To reject specified telephone numbers, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add unknown telephone numbers to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The telephone company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a telephone company recorded announcement.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

**B. Service Description** (Continued)

**3. Call Return** (Feature #99-5E-0526)

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The telephone company's equipment will make repeated attempts to establish the call for a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a telephone company recorded announcement indicating the number is a private number and the call cannot be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a pay per use or flat rate basis. On a pay per use basis, this service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations has been reached, each activation thereafter will be at no charge.

**4. Preferred Call Forwarding** (Feature #99-5E-0595)

This service enables the subscriber to forward up to a maximum of six (6) specified incoming telephone numbers to another telephone number. To forward specified telephone numbers, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The telephone company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

**5. Priority Ringing** (Feature #99-5E-0596)

This service allows the subscriber to provide up to a maximum of six (6) preselected telephone numbers with a distinctive alerting signal or ring (or a Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To preselect specified telephone numbers, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The telephone company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for telephone numbers on the subscriber's list.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

**B. Service Description** (Continued)

**6. Repeat Dialing** (Feature #99-5E-0529)

This service enables the subscriber to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the telephone company's equipment will make repeated attempts to establish the call for a thirty (30) minute period, beginning with the subscriber's activation.

Repeat Dialing is available on a pay per use or flat rate basis. On a pay per use basis, this service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations has been reached, each activation thereafter will be at no charge.

**7. Special Call Acceptance** (Feature #99-5E-0593)

This service enables a subscriber to allow up to a maximum of six (6) incoming telephone numbers to be accepted. To designate specified telephone numbers to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The telephone company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a telephone company recorded announcement.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

**B. Service Description** (Continued)

**8. Caller ID**

**a) Caller ID Number**

This service utilizes specific network capabilities to transmit the Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.

A customer may prevent the display of their CPN by using one of the two blocking services described in this ACS tariff. If a calling party has activated CPN blocking, the CPN will not be transmitted to the display equipment of a Caller ID subscriber. Instead the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block CPN delivery. Anonymous Call Rejection is included with Caller ID at no charge.

**b) Caller ID Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.



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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

B. Service Description (Continued)

8. Caller ID (Continued)

c) Caller ID Blocking (Feature #99-5E-0528)

Caller ID Blocking allows the subscriber to prevent the delivery of their CPN to a Caller ID subscriber on a per call basis (Caller ID Blocking – Per Call) or per line basis (Caller ID Blocking – Per Line).

**Caller ID Blocking – Per Call** will block the delivery of the subscriber's CPN to a Caller ID subscriber for one call only and may be activated from all access lines by dialing \*67 prior to placing the call. Caller ID Blocking – Per Call is provided to all customers at no charge.

**Caller ID Blocking – Per Line** will automatically block the delivery of the subscriber's CPN to a Caller ID subscriber on all calls. Per line blocking is available, at no charge, to non-published and non-listed customers and customers whose safety is at risk if their identity or location is disclosed through Caller ID's operation. This includes law enforcement agencies; domestic violence programs and sexual assault agencies' clients, volunteers and staff; and other customers who demonstrate a safety risk.

A customer having Caller ID Blocking – Per Line has the option to unblock his/her line, or allow his/her CPN to be delivered, for one call only and may be activated by dialing \*82 prior to placing the call.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

B. Service Description (Continued)

8. Caller ID (Continued)

d) Special Conditions for Caller ID

An originating caller's CPN may not be displayed at the called party under the following conditions:

- The calling number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
- The CPN will not be displayed if the called party answers the incoming call during the first ring interval.
- Caller ID cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.
- Identification of specific stations or extensions served by a PBX or Key System is not possible. The main directory number of the PBX or Key System will be displayed.
- The calling number will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- The calling party has activated CPN blocking.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

B. Service Description (Continued)

9. Call Trace (Feature #99-5E-0527)

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the telephone company's equipment is able to record the incoming call detail (not the conversation). At that time, the customer will be assessed a Call Trace fee which will appear on the customer's next bill. The results of the trace are never provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours or the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

**C. Limitations and Special Conditions**

The management of these services are possible only:

- Where the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party.
- When both the originating customer and the call terminating customer are served from the same central office.
- When both the call originating customer and the call terminating customer are served by different central offices equipped for ACS and are linked by appropriate facilities.

The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ACS Services or equipment, except when due to gross negligence or willful misconduct of the Telephone Company. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until the service is restored.

Unless specified otherwise, ACS is not available with Public, Semi-Public Telephone Service and Customer-Owned Coin-Operated Telephone Services.

It shall be the responsibility of the Customer to provide terminal equipment (CPE) compatible with ACS.

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**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

**D. Rates, Discounts and Pay Per Use Services**

**1. Rates**

The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer. Individual service rates for ACS services will apply. Total service charges will be reduced by a credit corresponding to the number of services purchased. Non-recurring charges do not apply for additions or changes to these services.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans. Code</u>	<u>Start Code</u>	<u>Stop Code</u>
a) Anonymous Call Rejection	\$ 2.75	ACSAC	*77	*87
b) Call Rejection	2.75	ACSRJ	*60	*60
c) Call Return	2.75	ACSRT	*69	*89
d) Preferred Call Forwarding	2.75	ACSPF	*63	*63
e) Priority Ringing	2.75	ACSPR	*61	*61
f) Repeat Dialing	2.75	ACSRP	*66	*86
g) Special Call Acceptance	2.75	ACSSC	*64	*64
h) Caller ID Name	5.50	ACSZZ		
i) Caller ID Deluxe	7.50	ACSXX		
j) Caller ID Blocking				
Per Call	No Charge		*67	N/A
Per Line	No Charge		N/A	*82

**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

D. Rates, Discounts, and Pay-Per-Use Services (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to per access line based on the following:

Service Credit	Credit Per Month	Trans. Code
a) Two Services	(.75)	ACSR2
b) Three Services	(1.75)	ACSR3
c) Four Services	(2.75)	ACSR4
d) Five Services	(3.75)	ACSR5
e) Six Services	(4.75)	ACSR6
f) Seven Services	(5.75)	ACSR7
g) Eight Services	(6.75)	ACSR8

3. Pay-Per-Use Services

	Per Successful Trace	Monthly Cap	Start Code	Stop Code
a) Call Trace	\$ 4.00	\$12.00	*57	N/A

	Rate Per Activation	Monthly Cap	Start Code	Stop Code
b) Call Return First 9 activations, each	\$0.50	\$ 5.50	*69	*89
c) Repeat Dialing First 9 activations, each	0.50	5.50	*66	*86

After a customer has reached eleven (11) activations for Call Return and Repeat Dialing for the month, he/she will no longer be assessed a charge for each activation. The maximum monthly charge which the customer could be assessed for either Call Return or Repeat Dialing is \$5.50.

**MISCELLANEOUS SERVICES AND CHARGES**

**ADVANCED CALLING SERVICES** (Continued)

D. Rates, Discounts, and Pay-Per-Use Services (Continued)

4. Privacy Pack

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month  
\$9.95

(N)

(N)

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Paul E. Pederson, Vice-President

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**MISCELLANEOUS SERVICES AND CHARGES**

**NATIONAL DIRECTORY ASSISTANCE SERVICE**

(N)

A. General

National Directory Assistance Service gives customers access to telephone numbers of individuals or businesses who are located throughout the United States by dialing a single number. This service is in addition to the current Local Directory Assistance Service and will be accessed by dialing 4-1-1.

B. Regulations

1. No call allowances or exemptions are available for customers when they use this service.
2. If a customer dials the number for National Directory Assistance and requests a listing within their local Directory Assistance service area, the charge listed in Paragraph C applies.
3. A maximum of two requested telephone numbers is allowed per call.
4. This service is not available from paystations.
5. Call Completion is not offered with this service.

C. Rates

The following rates apply for National Directory Assistance Service.

	<u>Rate</u>
1. Direct dialed call, Per Call	\$0.65

(N)



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**SERVICE AND CONSTRUCTION CHARGES**

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**SERVICE AND CONSTRUCTION CHARGES**

**SERVICE CONNECTION CHARGES**

**I. General**

- A. A service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at customer request:
  - 1. Connection
  - 2. Changes
- B. Non-recurring service charges are in addition to rates and any other charges normally applying under the tariffs, except where such application is specifically excluded. They apply in addition to installation, change, termination or construction charges specifically stated in connection with the various services described in the Company's tariffs. The non-recurring charges in this tariff section also apply for service connection, move or change of miscellaneous services and equipment that have no other non-recurring charge.
- C. Payment of Service Charges
  - 1. Payment of service charges for the initial establishment of service may be required prior to the establishment of service.
- D. The charges specified herein do not contemplate work being performed by the company employees at a time when overtime wages apply due to the request of the customer.
- E. The charges specified herein do not contemplate work begun being interrupted by the customer. If the customer interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

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**SERVICE AND CONSTRUCTION CHARGES**

**SERVICE CONNECTION CHARGES** (Continued)

II. Definitions

A. Access Line

The term "Access Line" denotes the line between the serving Central Office and demarcation point.

B. Change

The term "Change" denotes the replacement and/or relocation up to and including the demarcation point.

C. Connection

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

D. Point of Demarcation Policy

All wire on a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Telephone Company provided facilities. In all cases, access to the protector is limited to Telephone Company personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises.

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**SERVICE AND CONSTRUCTION CHARGES**

**SERVICE CONNECTION CHARGES** (Continued)

III. Service Charges and Application

A. Service Ordering Charge

1. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service and equipment ordered to be performed or provided at the same time, on the same access line, and on the same premises. The term "per order" means all work or service ordered at the same time for the same access line.
2. The service order activity is classified as either an initial, or subsequent change. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Service Order Charge applies), or to each order for a change, addition to existing service, or to each requested change which only involves changing the Company's records (Subsequent Service Order Charge applies).
3. Service Ordering Charges apply separately where business and residence service are located on the same premises.

B. Central Office Work Charge

1. The Central Office Work Charge applies to work performed in the Central Office due to a customer's service request. The Central Office in this case is defined to include the Main Distribution frame.

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**SERVICE AND CONSTRUCTION CHARGES**

**SERVICE CONNECTION CHARGES** (Continued)

III. Service Charges and Application (Continued)

B. Central Office Work Charge (Continued)

2. The Central Office Work Charge is applicable for work in the Central Office required per access line in:
  - a. Connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises station lines, and local tie lines.
  - b. Number change on a local exchange central office line or trunk.
  - c. Rearrangement of an existing central office line for the connection of touch-calling service.

C. Line Connection Charge

1. The Line Connection Charge is applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the pedestal or on an outside circuit between premises. This charge applies for cable splicing at the pedestal.
2. One line connection charge is applicable to the provision of each access line in association with any of the following services:

One Party or Two Party Residence Service  
One Party Business Service

Off Premises Extensions

Paystation Lines  
Long Distance Terminals  
Private Lines  
Foreign Exchange Service  
Centrex Lines

---

**SERVICE AND CONSTRUCTION CHARGES**

**SERVICE CONNECTION CHARGES** (Continued)

III. Service Charges and Application (Continued)

D. Re-Establishment of Service

1. Service that has been temporarily interrupted in whole or in part for non-payment of bills will be re-established upon payment of the delinquent amount causing the service disconnection, and a Re-establishment of Service charge. Also, however, a cash deposit may be required before re-establishment of service.
2. A service charge is made for re-establishing service for each access line associated with the service interrupted.

E. Premises Visit Charge

1. A Premises Visit Charge is applicable whenever a Company employee is dispatched to the customer's premises to connect, move or rearrange telephone facilities up to and including the point of termination and/or NID at the request of the customer.
2. No Premises Visit Charge is applicable for subsequent visits required to complete an order to which a Premises Visit Charge has been applied previously or for visits required for changes made at the option of the Company except as stated in A. 5. Above.
3. The Premises Visit Charge is applicable on a per visit basis except as noted in 2. Above.

---

**SERVICE AND CONSTRUCTION CHARGES**

**SERVICE CONNECTION CHARGES** (Continued)

III. Service Charges and Application (Continued)

F. Service Connection Charges do not apply to:

1. The establishment of or changes to Custom Calling and Advanced Calling Services.

IV. Rates

	<u>Residence</u>	<u>Business</u>
1. Service Order		
a. Initial	\$ 15.00*	\$ 15.00
b. Subsequent	7.00	7.00
2. Central Office Work	7.00*	7.00
3. Line Connection	12.00*	12.00
4. Re-establishment of Service	15.00	15.00
5. Premises Visit Charge	15.00	15.00

\* See Link-Up New Hampshire Information on Sheet 7 of Section.

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**SERVICE AND CONSTRUCTION CHARGES**

**LINK-UP NEW HAMPSHIRE PROGRAM**

1. Link-up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential network access line per household at the principal place of residence.

2. The applicant must participate in at least one of the following assistance programs:

Medicaid  
Food Stamps  
Supplemental Security Income (SSI)  
Federal Public Housing Assistance  
Low Income Home Energy Assistance  
Temporary Assistance for Needy Families  
National School Lunch's free lunch program

(N)

(N)

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

3. Eligible customers must be receiving aid from at least one of the assistance programs listed in 2. Above.
4. The reduction in Service Charges provided by this program is applicable only to Element Charges for the initial installation of a residential network access line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00.



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**SERVICE AND CONSTRUCTION CHARGES**

**CALL BLOCKING SERVICES**

A. Description

Call Blocking of 1+ 900 "Audiotext Services" is an optional feature provided by the telephone company, when technically capable. With 900 call blocking, all originating direct-dialed calls to 1+900 numbers nationwide will be blocked. Customers subscribing to this blocking service, who subsequently dial a 900 number from the restricted line, will reach a company-provided intercept announcement.

B. Regulations

1. Blocking is available on business and residential private lines.
2. Blocking is offered on a comprehensive basis only. Blocking of selective 900 numbers is not available.
3. When call blocking is activated, all direct-dialed calls to 900 services are blocked. Operator assisted and credit card calls may still be completed.
4. Call blocking is provided upon customer request, at the rates and charges provided in this section.

C. Rates and Charges

1. The following charges are one-time (non-recurring) charges established for 900 blocking service.

	<u>Residence</u>	<u>Business</u>
a. First Request for Blocking	No Charge	No Charge
b. First Request for Unblocking	No Charge	No Charge
c. Each subsequent request for blocking or unblocking	Note 1	Note 1

Note 1: Charge for this service is equal to the Service Order Charge per Section 4, Sheet 5, of this tariff.

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**SERVICE AND CONSTRUCTION CHARGES**

**7-DIGIT TOLL BLOCKING**

A. Description

7-Digit Toll Blocking is an optional feature provided by the Telephone Company. If the blocking option is requested, customers will only be able to originate in-state toll calls by dialing 1+603+7-digit number. Customers subscribing to this blocking service who subsequently dial a 7-digit toll number from the restricted line will reach a company-provided intercept announcement. 7-Digit Toll Blocking will not prevent toll calls being originated on the subscribed access line.

B. Regulations

1. 7-Digit Toll Blocking is available on business and residential private 1-party lines.
2. 7-Digit Toll Blocking is offered on a comprehensive basis only. Blocking of selective 7-digit numbers is not available under this section.
3. During the initial period of permissive free blocking and unblocking (until January 10, 1995), there will be no charge for initiating this service. Customers will also have a 60 day period after a new basic service installation during which rates and charges will be waived.
4. Customers requesting 7-Digit Toll Blocking after January 10, 1995 and in excess of 60 days after their initial basic service installation will be charged for this service as provided for in Part C. below.

C. Rates and Charges

The Subsequent Service Order Charge as stated in Part IV.1.b of Section 4 will be applied to all customers who request 7-Digit Blocking or Unblocking except as stated in Part B.3 above.

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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES**

**I. General**

- A. The regulations specified in II, III, IV, and V, following apply for main telephone exchange and private branch exchange services and for private line service between points not on the same continuous property.
- B. The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provision in this section governing Special Conditions, the regulations in this Tariff pertaining to Hazardous or Inaccessible Locations, or other established Telephone Company practices and procedures apply.
- C. When a service specified in A. above is extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Section 3.
- D. If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionately large construction, maintenance or replacement costs, or expenses on the part of the Telephone Company, charges for the construction are determined in accordance with the Special Conditions provisions in this Section.
- E. If within one year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or part of the charge should be assumed either by a new customer or by the Telephone Company, an equitable refund will be made.
- F. Pole line costs, referenced in this tariff, are based on the current charges on file with the Public Utilities Commission.
- G. Highway construction furnished under the conditions specified in I and II is the property of the Telephone Company and will be maintained and replaced by the company at its expense. The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.

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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES** (Continued)

II. Highway Construction

- A. Where no general distribution plant exists, the Company will provide, without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be prorated among all customers to be served by the proposed construction.
- B. Where general distribution plant exists, the Telephone Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Telephone Company unless other customers along such facilities are entitled to refund of highway special construction charges, incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with Paragraphs A. above and I E. preceding.
- C. The minimum service period is one year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.
- D. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

III. Private Property Construction

A. General

- 1. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in B. and C. following.

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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES** (Continued)

**III. Private Property Construction** (Continued)

**A. General** (Continued)

2. That portion of construction on private property which within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in II. preceding.
3. The principal location for residence service customers is considered to be the customer's dwelling.
4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching is located.

**B. Pole Construction**

Poles on private property to service the customer(s) principal location are subject to the regulations below.

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expenses. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
2. If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company, at its expense, will furnish, own and maintain the associated circuit construction.

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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES** (Continued)

III. Private Property Construction (Continued)

B. Pole Construction (Continued)

Regulations (Continued)

3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Telephone Company, and will be the property of the customer(s). The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representatives of the customer(s) or by circumstances over which they have no control.
5. The minimum service period is one year for service which involves poles line construction on private property.

C. Underground Construction

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

1. When the Company determines that the normal type of construction is underground:
  - a. For underground wire or cable construction of a type not requiring conduit, the Telephone Company furnishes without charge all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built by the Telephone Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.

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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES** (Continued)

III. Private Property Construction (Continued)

C. Underground Construction (Continued)

- b. For underground conduit construction, the Telephone Company furnishes trench work in accordance with a. preceding. The customer(s) assumes the cost of conduit material to be placed by the Telephone Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.
  2. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:
    - a. For underground wire or cable construction of a type not requiring conduit:
      1. First 200 feet route measurement- the customer assumes full cost of trench work.
      2. Beyond 200 feet route measurement- the customer assumes full cost of trench work, less a credit of one pole based on the current pole line cost.
      3. The customer assumes the cost of providing a suitable entrance into the building.
    - b. For underground conduit construction:
      1. First 200 feet route measurement- the customer assumes full cost of all trench work and conduit material.
      2. Beyond 200 feet route measurement- the customer assumes the full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.
      3. The customer assumes the cost of providing a suitable entrance into the building.

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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES** (Continued)

III. Private Property Construction (Continued)

C. Underground Construction (Continued)

2. (Continued)

c. The construction work in 2.a. and 2.b. preceding may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The Telephone Company does not make any credit allowances where construction is built by the customer.

3. The minimum service period is one year for service provided in accordance with the preceding where the circuit distance is in excess of 200 feet route measurement and the Telephone Company has assumed all or part of, or has given the customer(s) credits against, the cost of underground construction in excess of 200 feet.

IV. Maintenance and Replacement of Circuit and Conduit Construction

A. Circuit construction furnished under III, C. preceding is furnished, owned and maintained by the Telephone Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense.

B. If the rendering of access to the conduits, provided under III, C. preceding, is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route.

C. The customer(s) assumes the expense of maintenance and replacement of circuit construction, provided under III, C. preceding, made necessary by some act of the customer or his representative, or by circumstances over which the customer(s) has control.



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**SERVICE AND CONSTRUCTION CHARGES**

**CONSTRUCTION CHARGES** (Continued)

V. Special Conditions

- A. If the customer(s) within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.
- B. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on costs apply, in addition to Standard Service Connection Charges as specified in Section 4. If there is considerable cost involved for design and installation, service is furnished subject to a minimum revenue guarantee for at least twelve months service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.
- C. For a change in construction not provided for in this schedule, charges based on cost apply.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s), as provided in Paragraphs B. and C. preceding, is assumed either by a new customer(s) or by the Telephone Company, an equitable refund will be made.

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**TOLL SERVICE**

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ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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**TOLL SERVICE**

I. **GENERAL**

- A. For all calls originating in the Company and interchanged with the New England Telephone and Telegraph Company, rates and regulations of the New England Telephone and Telegraph Company will apply.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE**

I. General

Selective Calling Service is no longer available. Selective Calling Service installed prior to January 20, 1992, is furnished to existing customers at present locations only, with existing or fewer exchanges or localities.

- A. Selective Calling Service is offered as a Toll Service and all rates and regulations of the New England Telephone Company as filed in their tariff currently in effect for New Hampshire shall govern and apply. The following regulations and rates are filed to inform our customers of the service provided and will conform in all respects to those of the New England Telephone Company.
- B. Selective Calling Service is offered, subject to availability of facilities, as a supplement to a one-and two-party residence or business main telephone exchange service or to trunk lines in the exchanges listed in IV. following.
- C. Selective Calling Service is offered to business customers provided that all lines at the same premises are arranged for Selective Calling Service with the same selected exchanges.
- D. This service will permit calling at a discounted rate to a maximum of ten exchanges, selected by the customer, outside the local service area, but within the State of New Hampshire, not exceeding twenty-two air line miles. Mileage is determined in the manner specified in the Tariff of New England Telephone Company for New Hampshire.
- E. Selective Calling Service rates apply only to customer dialed station-to station sent paid calls and telephone company operator completed station-to-station sent paid calls when facilities are not available for customer dialed completion. The rates also apply to operator completed station-to-station sent paid calls for handicapped persons unable to dial calls because of their handicap. All other calls, including calls made outside the specified time periods, are charged for at the current rates specified in the Tariff of New England Telephone Company for New Hampshire.

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

I. General (Continued)

F. The Selective Calling Service usage discount applies during the following time periods:

1. Mondays through Fridays ..... From 12:00 Noon to, but not including 9:00 AM.
2. All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and on Labor Day, or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, respectively.

II. Monthly Rates and Usage Discount

Selective Calling Service is provided at the following rates, which are in addition to the rates and charges for the associated main telephone exchange service or trunk line, other associated services, and the Section 4 Service Ordering Charge.

A. Entry fee, per exchange selected, per line \*

Toll Band 1 .....	\$1.55
Toll Band 2 .....	1.55
Toll Band 3 .....	1.55

B. Usage discount ..... 50% of appropriate dial  
Station-to-station toll  
charge.

III. Limitations of Service

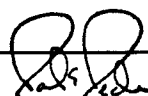
Selective Calling Service is not available:

- a. on foreign exchange service or public Access Line Service
- b. for person-to-person, collect, credit card, third number, conference, or other calls which normally require an operator

\* Kearsarge Telephone Company concurs in New England Telephone Co.'s Selective Calling Service Tariff.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:

  
Paul E. Pederson, Vice-President

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

IV. Calling Areas

Andover Exchange

(Exchanges and Localities included in the Selective  
Calling Area for customer-dialed calls.)

Toll Band I

Sutton

Merrimack County Telephone

Toll Band II

Boscawen  
Bradford  
Bristol  
Canterbury  
Contoocook  
Penacook  
Sunapee  
Tilton

Kearsarge Telephone  
Merrimack County Telephone  
New England Telephone  
New England Telephone  
Merrimack County Telephone  
New England Telephone  
New England Telephone  
New England Telephone

Toll Band III

Ashland  
Belmont  
Canaan  
Enfield  
Henniker  
Laconia  
Newport

New England Telephone  
New England Telephone  
New England Telephone  
New England Telephone  
Contoocook Valley Telephone  
New England Telephone  
New England Telephone

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

IV. Calling Areas (Continued)

Boscawen Exchange

(Exchanges and Localities included in the Selective  
Calling Area for customer-dialed calls.)

Toll Band I

Concord  
Contoocook

New England Telephone  
Merrimack County Telephone

Tilton  
Warner

New England Telephone  
Merrimack County Telephone

Toll Band II

Andover  
Belmont  
Chichester  
Dunbarton  
Epsom  
Henniker  
Pittsfield  
Suncook

Kearsarge Telephone  
New England Telephone  
Chichester Telephone  
Dunbarton Telephone  
New England Telephone  
Contoocook Valley Telephone  
New England Telephone  
New England Telephone

Toll Band III

Barnstead  
Bradford  
Bristol  
Center Barnstead  
Danbury  
Gilmanton  
Goffstown  
Hillsboro  
Hillsboro Upper Village  
Laconia  
New London  
Northwood  
Sutton  
Weare

Union Telephone  
Merrimack County Telephone  
New England Telephone  
Union Telephone  
New England Telephone  
Union Telephone  
New England Telephone  
Contoocook Valley Telephone  
Granite State Telephone  
New England Telephone  
Kearsarge Telephone  
New England Telephone  
Merrimack County Telephone  
Granite State Telephone

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

IV. Calling Areas

Chichester Exchange

(Exchanges and localities included in the Selective  
Calling Area for customer-dialed calls.)

Toll Band I

Center Barnstead  
Northwood  
Suncook

Union Telephone  
New England Telephone  
Merrimack County Telephone

Toll Band II

Barnstead  
Belmont  
Boscawen  
Candia  
Contoocook  
Deerfield  
Dunbarton  
Gilmanton  
Penacook

Union Telephone  
New England Telephone  
Kearsarge Telephone  
New England Telephone  
Merrimack County Telephone  
New England Telephone  
Dunbarton Telephone  
Union Telephone  
New England Telephone

Toll Band III

Alton  
Barrington  
Bedford  
Chester  
Epping  
Farmington  
Franklin  
Goffstown  
Henniker  
Laconia  
Manchester  
New Durham  
Raymond  
Salisbury  
Tilton  
Warner  
Weare

New England Telephone  
  
Contoocook Valley Telephone  
New England Telephone  
  
Salisbury Telephone  
New England Telephone  
Merrimack Telephone  
Granite State Telephone



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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

IV. Calling Areas (Continued)

Meriden Exchange

(Exchanges and localities included in the Selective  
Calling Area for customer-dialed calls.)

Toll Band I

Enfield  
Hanover

New England Telephone  
New England Telephone

Toll Band II

Canaan

New England Telephone

Sunapee

New England Telephone

Toll Band III

Danbury  
Lyme  
New London  
Sutton

New England Telephone  
New England Telephone  
Kearsarge Telephone  
Merrimack Country Telephone

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

IV. Calling Areas (Continued)

New London Exchange

(Exchanges and Localities included in the Selective  
Calling Area for customer-dialed calls.)

Toll Band I

Newport

New England Telephone

Toll Band II

Bradford  
Salisbury

Merrimack County Telephone  
Kearsarge Telephone

Toll Band III

Bristol  
Canaan  
Canterbury  
Claremont  
Contoocook  
Enfield  
Franklin  
Henniker  
Hillsboro  
Hillsboro Upper Village  
Lebanon  
Meriden  
Penacook  
Plainfield  
Tilton  
Washington

New England Telephone  
New England Telephone  
New England Telephone  
New England Telephone  
Merrimack County Telephone  
New England Telephone  
New England Telephone  
Contoocook Valley Telephone  
Contoocook Valley Telephone  
Granite State Telephone  
New England Telephone  
Meriden Telephone  
New England Telephone  
New England Telephone  
New England Telephone  
Granite State Telephone

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**TOLL SERVICE**

**SELECTIVE CALLING SERVICE** (Continued)

IV. Calling Areas (Continued)

<u>Salisbury Exchange</u>	(Exchanges and Localities included in the Selective Calling Area for customer-dialed calls.)	
Toll Band I	Canterbury	New England Telephone
	Tilton Warner	New England Telephone Merrimack County Telephone
Toll Band II	Belmont Bradford Bristol Concord	New England Telephone Merrimack County Telephone New England Telephone New England Telephone
	Danbury Henniker New London Sutton	New England Telephone Contoocook Valley Telephone Kearsarge Telephone Merrimack County Telephone
Toll Band III	Chichester	Kearsarge Telephone
	Dunbarton	Dunbarton Telephone
	Epsom	New England Telephone
	Gilmanton	Union Telephone
	Hillsboro	Contoocook Valley Telephone
	Hillsboro Upper Village	Granite State Telephone
	Laconia	New England Telephone
	Pittsfield	New England Telephone
	Sunapee	New England Telephone
	Suncook	New England Telephone
	Weare	Granite State Telephone

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**TOLL SERVICE**

**CIRCLE CALLING SERVICE**

I. Regulation

A. General

The reintroduction of Circle Calling Service is limited to customers who were billed for this service during March 1992. These prior customers can apply for Circle Calling Service from August 24, 1992, through October 9, 1992 only. Applicable service and equipment charges will be waived. After October 9, 1992, this service is furnished to existing customers at present locations only.

1. Circle Calling Service is offered, subject to the availability of facilities, as a supplement to one and two-party residence main telephone exchange service.
2. This service provides for two hours per month of cumulative message time of customer-dialed calls placed during the time periods specified in 5, following, to exchanges and localities which are outside the local service area of the servicing exchange or locality but within the State of New Hampshire, not exceeding twenty-two rate airline miles. Mileage is determined in the manner specified in Section 1 of the New England Telephone tariff for New Hampshire.
3. Circle Calling Service rates apply only to customer-dialed station-to-station sent-paid calls and Telephone Company operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the rates specified in Section 1 of the New England Telephone tariff for New Hampshire.
4. Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

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**TOLL SERVICE**

**CIRCLE CALLING SERVICE** (Continued)

I. Regulation (Continued)

A. General (Continued)

5. The specified time periods referred to above are:

- a. Mondays through Fridays ..... from 12:00 noon to,  
but not including,  
6:00 PM, and from  
9:00 PM to, but not  
including, 9:00 AM.
- b. All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth  
Thursday in November), Christmas Day (December 25), New Year's  
Day (January 1), Independence Day (July 4), and on Labor Day or on  
resulting legal holidays when Christmas, New Year's or Independence  
Day legal holidays fall on dates other than December 25, January 1, or  
July 4 respectively.

B. Limitations of Service

Circle Calling Service is not available:

- 1. on foreign exchange service
- 2. with Selective Calling, Granite State, or CallAround 603 Service
- 3. for person-to-person, collect, credit card, third telephone number, conference,  
or other calls which normally require an operator

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**TOLL SERVICE**

**CIRCLE CALLING SERVICE** (Continued)

**II. Monthly Rates**

Circle Calling Service is provided at the following rates, which are in addition to the rates and charges for the associated one or two-party main telephone exchange service, other associated services and the Section 4 Service Charge, as appropriate.

- A. Initial two hours ..... \$9.95
- B. Each additional minute or fraction ..... 0.069

**III. Calling Areas**


Exchanges and localities included in the Circle Calling Area for customer-dialed calls:

**Boscawen Exchange**

Andover	Barnstead	Belmont
Bradford	Bristol	
Center Barnstead	Chichester	Concord
Contoocook	Dunbury	Dunbarton
Epsom		Gilmanton Iron Works
Goffstown	Henniker	Hillsboro
Hillsboro Upper Village	Laconia	New London
Northwood	Pittsfield	Suncook
Tilton	Warner	Weare

\* Kearsarge Telephone Company Concurs in New England Telephone Company's Circle Calling Service Tariffs.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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**TOLL SERVICE**

**GRANITE STATE SERVICE**

I. Regulations

A. General

The re-introduction of Granite State Service is limited to customers who were billed for this service during March, 1992. These prior customers can apply for Granite State Service from August 24, 1992, through October 9, 1992 only. Applicable service and equipment charges will be waived. After October 9, 1992 this service is furnished to existing customers at present locations only.

1. Granite State Service is offered, subject to availability of facilities, as a supplement to one and two-party residence main telephone exchange service.
2. This service provides for two hours per month of cumulative message time of customer-dialed calls, placed during the time periods specified in Paragraph 5 following, to any toll point within the State of New Hampshire. Message time in excess of the two hour allowance is charged for at the additional rate shown in II.B. following.
3. Granite State Service rates apply only to customer-dialed station-to-station sent-paid calls and Telephone Company operator-completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the rates specified in Section 1 of the New England Telephone tariff for New Hampshire.
4. Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

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**TOLL SERVICE**

**GRANITE STATE SERVICE** (Continued)

I. Regulations (Continued)

A. General (Continued)

5. The specified time periods referred to above are:

- a. Mondays through Fridays ..... From 12:00 noon to, but not including, 6:00 PM, and from 9:00 PM to, but not including, 9:00 AM.
- b. All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day, or on resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4 respectively.

B. Limitations of Service

Granite State Service is not available:

- 1. on foreign exchange service
- 2. with Selective Calling Service, CallAround 603, or Circle Calling Service
- 3. for person-to-person, collect, credit card, third telephone number, conference, or other calls which normally require an operator



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**TOLL SERVICE**

**GRANITE STATE SERVICE** (Continued)

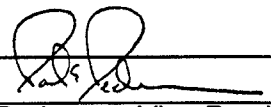
II. Monthly Rates

Granite State Service is provided at the following rates, which are in addition to the rates and charges for the associated one or two-party main telephone exchange service, other associated services and the Section 4 Service Charge, as appropriate. The monthly rate for the initial two hours is applicable whether or not any calls are made.

- A. Initial two hours ..... \$12.47 \*
- B. Each additional minute or fraction ..... .082\*

\* Kearsarge Telephone Company concurs in New England Telephone Company's Circle Calling Service Tariffs.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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**TOLL SERVICE**

**CALLAROUND 603 PLAN**

- A. CallAround 603 Plan is offered as a supplement to all main telephone exchange service.
- B. This Plan provides for one hour per month of cumulative message time of customer-dialed calls to any Message Telecommunications Service Point within the State of New Hampshire LATA. Message time in excess of the one hour allowance is charged for at the additional rate shown following.
- C. CallAround 603 Plan rates apply only to customer-dialed station-to-station sent-paid calls and operator-completed station-to-station sent –paid calls when facilities are not available for customer dial completion. The rates also apply to operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
- D. Accumulation of message time is done on per second basis. At the end of the customer's billing period the sum of accumulated seconds is rounded to the next higher minute.
- E. CallAround 603 Plan rates apply during the following time periods:
  - 1. Mondays through Fridays ..... From 5:00 PM to,  
but not including,  
8:00 AM
  - 2. All day on Saturdays, Sundays, and on Thanksgiving Day, (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day, or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4 respectively.
- F. CallAround 603 Plan is not available:
  - 1. with Selective Calling Service, Granite State Service or Circle Calling Service
  - 2. for person-to-person, collect, charge to a Calling Card number, third telephone number, conference, or other calls which normally require an operator, except as specified in C. preceding.

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**TOLL SERVICE**

**CALLAROUND 603 PLAN** (Continued)

G. Rates and Charges

CallAround 603 Plan is provided at the following rates, which are in addition to the rates and charges for the associated main telephone exchange service and other associated services, as appropriate:

1. Usage rates\*

	<u>Monthly Rates</u>
a. Initial one hour.....	\$6.00**
b. Each additional minute.....	.095

2. Service and Equipment Charges

a. Residence Service .....	\$10.00
b. Business Service .....	13.00

3. The service and equipment charge will not apply when the CallAround 603 Plan is provided at the same time as another service for which a service and equipment charge applies.

\* Kearsarge Telephone Company concurs in New England Telephone Company's CallAround 603 Tariffs.

\* Applicable whether or not any calls are made.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:

  
Paul E. Pederson, Vice-President

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**TOLL SERVICE**

**SWITCHED ACCESS FOR USE WITH FTS 2000 FOR THE FEDERAL GOVERNMENT AND  
CUSTOM NETWORK SERVICES**

I. General

- A. Kearsarge Telephone Company concurs with N.H.P.U.C. No. 82, a tariff filed by the New England Telephone and Telegraph Company. This tariff contains regulations, rates and charges applicable to the provision of service for the completion of intralata communications over Interexchange Carrier provided FTS 2000 for the Federal Government and Custom Network Services.

There are two exceptions to our concurrence. First, any reference in NHPUC – No. 82 to NET FCC No. 40 should be replaced by a reference to NECA Tariff FCC No. 5. Secondly, Section 6 Operating Territory, is limited to the territory of Kearsarge Telephone Company, as referenced elsewhere in this tariff.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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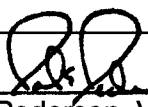
**EXCHANGE AREA MAPS**

<u>CONTENTS</u>	<u>SHEET</u>
General.....	1
Andover Exchange Map.....	2
Boscawen Exchange Map .....	3
New London Exchange Map.....	4
Salisbury Exchange Map .....	5
Meriden Exchange Map .....	6
Chichester Exchange Map.....	7

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ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY: \_\_\_\_\_

  
Paul E. Pederson, Vice-President

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**EXCHANGE AREA MAPS**

I. **GENERAL**

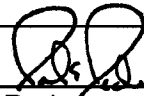
The Kearsarge Telephone Company has filed with the Public Utilities Commission as Section 6 of its schedule of rates and charges, NHPUC No. 8, exchange maps that include boundaries and central office locations.

Similar maps are maintained in the business office of the company in New London, New Hampshire.

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ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY: \_\_\_\_\_

  
Paul E. Pederson, Vice-President

NHPUC No. 8 – Telephone  
**KEARSARGE TELEPHONE COMPANY**  
New Hampshire

Section 6  
First Revised Sheet 2  
Cancels Original Sheet 2

**EXCHANGE AREA MAPS**

The map previously found on this page may be viewed at the local business office of the company in New London, New Hampshire or at the New Hampshire Public Utilities Commission.

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ISSUED: April 1, 2004  
EFFECTIVE: March 22, 2004

ISSUED BY: 

Paul E. Pederson, Vice-President

Authorized by NHPUC Order No. 24,282 in Docket DT 03-236.

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**EXCHANGE AREA MAPS**

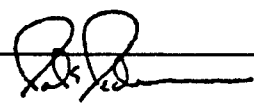
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ISSUED: April 1, 2004  
EFFECTIVE: March 22, 2004

ISSUED BY: \_\_\_\_\_

  
Paul E. Pederson, Vice-President

Authorized by NHPUC Order No. 24,282 in Docket DT 03-236.



NHPUC No. 8 – Telephone  
**KEARSARGE TELEPHONE COMPANY**  
New Hampshire

Section 6  
First Revised Sheet 4  
Cancels Original Sheet 4

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**EXCHANGE AREA MAPS**

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ISSUED: April 1, 2004  
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ISSUED BY: 

Paul E. Pederson, Vice-President

Authorized by NHPUC Order No. 24,282 in Docket DT 03-236.

NHPUC No. 8 – Telephone  
**KEARSARGE TELEPHONE COMPANY**  
New Hampshire

Section 6  
First Revised Sheet 5  
Cancels Original Sheet 5

**EXCHANGE AREA MAPS**

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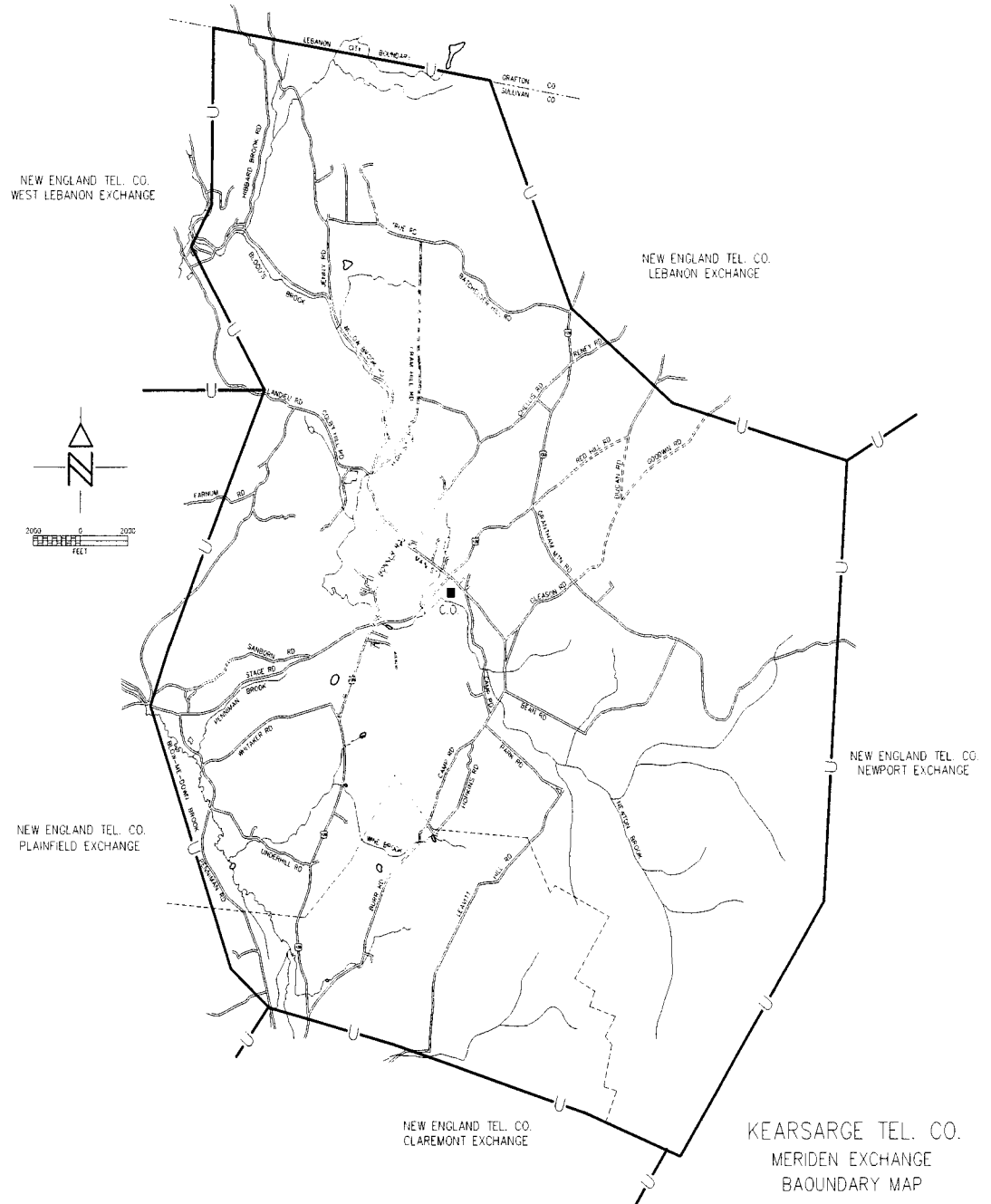
ISSUED: April 1, 2004  
EFFECTIVE: March 22, 2004

ISSUED BY: \_\_\_\_\_

  
Paul E. Pederson, Vice-President

Authorized by NHPUC Order No. 24,282 in Docket DT 03-236.

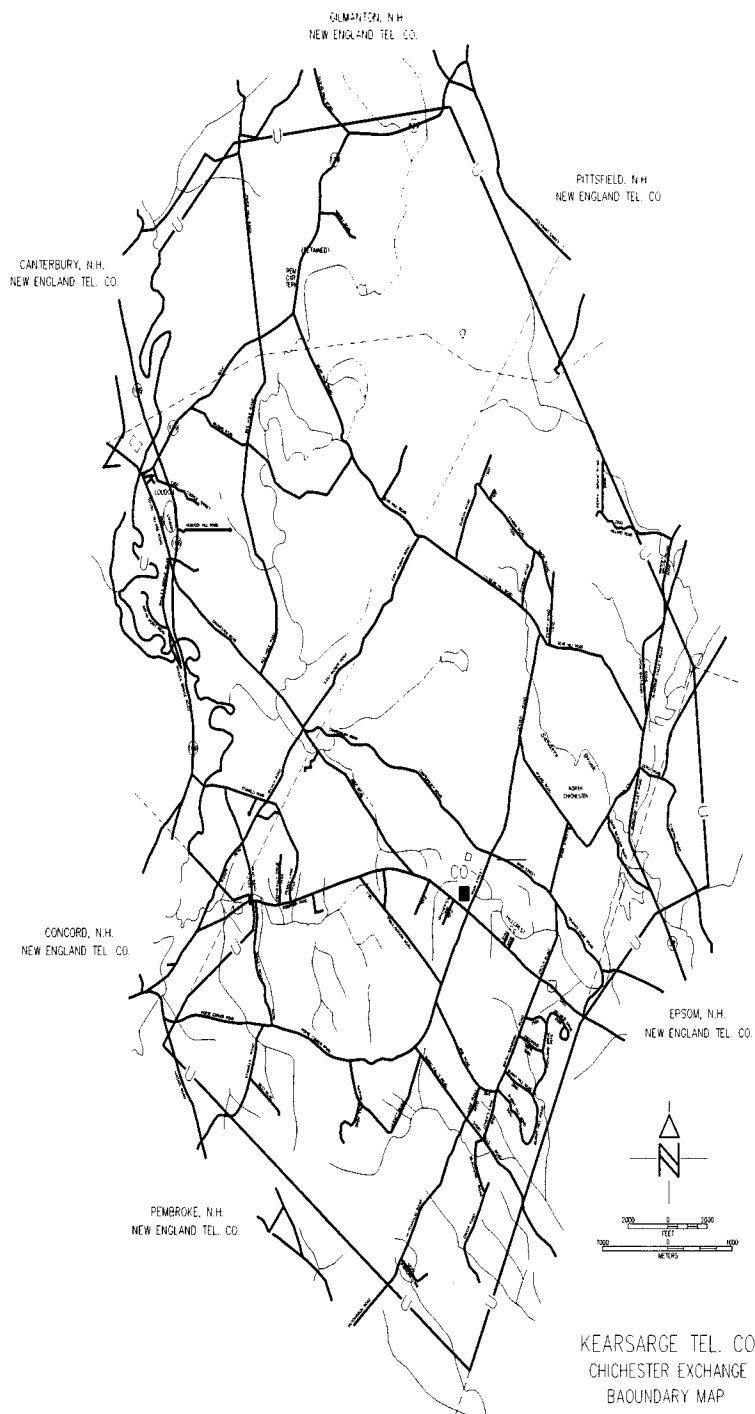
**EXCHANGE AREA MAPS**



ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

**EXCHANGE AREA MAPS**



ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

**CENTREX SERVICE**

**A. GENERAL**

1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

**B. RATES AND CHARGES**

1. Centrex Line Rates

a. Monthly Centrex Line Rates: The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR NEW LONDON EXCHANGE						
Lines Per Location	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	29.94	29.24	28.54	27.74	27.04	26.34
3-5	27.04	26.34	25.64	24.94	24.14	23.44
6-15	24.14	23.44	22.74	22.04	21.34	20.64
16-25	22.04	21.34	20.64	19.84	19.14	18.44
26-50	19.74	19.04	18.34	17.64	16.94	16.14
51-100	16.14	15.44	14.74	14.04	13.34	12.64
101+	12.64	11.84	11.14	10.44	9.74	9.04

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CENTREX LINE RATE SCHEDULE FOR ANDOVER EXCHANGE						
Lines Per Location	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	27.64	26.94	26.24	25.64	24.94	24.24
3-5	25.14	24.54	23.84	23.14	22.54	21.84
6-15	22.74	22.04	21.44	20.74	20.14	19.44
16-25	20.34	19.64	19.04	18.34	17.64	17.04
26-50	17.64	17.04	16.34	15.64	15.04	14.34
51-100	15.04	14.34	13.74	13.04	12.34	11.74
101+	12.34	11.74	11.04	10.44	9.74	9.04

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\* Refer to OPX Tariff, Section 3, for single-line off-premise extensions to primary-site Centrex group.

\*\* Rates include a \$0.04 surcharge for Telecommunications Relay Service.

ISSUED: June 30, 2003  
EFFECTIVE: July 30, 2003

ISSUED BY:   
Paul E. Pederson, Vice-President

**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**1. Centrex Line Rates (Continued)**

CENTREX LINE RATE SCHEDULE FOR SALISBURY EXCHANGE						
Lines Per Location	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	25.44	24.74	24.14	23.54	22.94	22.34
3-5	23.34	22.74	22.14	21.54	20.94	20.34
6-15	21.14	20.54	19.94	19.34	18.74	18.04
16-25	18.94	18.34	17.64	17.04	16.44	15.84
26-50	16.64	16.04	15.44	14.84	14.24	13.64
51-100	14.44	13.84	13.24	12.64	12.04	11.44
101+	12.14	11.54	10.84	10.24	9.64	9.04

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CENTREX LINE RATE SCHEDULE FOR CHICHESTER EXCHANGE						
Lines Per Location	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	23.04	22.44	21.94	21.34	20.84	20.24
3-5	21.24	20.74	20.14	19.64	19.04	18.54
6-15	19.44	18.84	18.34	17.74	17.24	16.64
16-25	17.54	17.04	16.44	15.94	15.34	14.84
26-50	15.74	15.14	14.64	14.04	13.54	12.94
51-100	13.84	13.34	12.74	12.24	11.64	11.14
101+	11.84	11.34	10.74	10.14	9.64	9.04

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CENTREX LINE RATE SCHEDULE FOR MERIDEN EXCHANGE						
Lines Per Location	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	32.74	31.94	31.14	30.34	29.54	28.74
3-5	29.54	28.74	27.94	27.24	26.44	25.64
6-15	26.44	25.64	24.84	24.04	23.24	22.54
16-25	23.24	22.54	21.74	20.94	20.14	19.34
26-50	19.94	19.14	18.34	17.54	16.74	15.94
51-100	16.54	15.74	14.94	14.14	13.34	12.54
101+	12.94	12.14	11.44	10.64	9.84	9.04

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CENTREX LINE RATE SCHEDULE FOR BOSCAWEN EXCHANGE						
Lines Per Location	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	37.84	36.94	36.04	35.14	34.24	33.34
3-5	33.94	33.04	32.14	31.24	30.34	29.44
6-15	30.04	29.14	28.24	27.24	26.34	25.44
16-25	26.04	25.14	24.24	23.34	22.44	21.54
26-50	22.14	21.24	20.34	19.44	18.54	17.64
17.94	17.94	17.04	16.04	15.14	14.24	13.34
101+	13.54	12.64	11.74	10.84	9.94	9.04

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\* Refer to OPX Tariff, Section 3, for single-line off-premise extensions to primary-site Centrex group.

\*\* Rates include a \$0.04 surcharge for Telecommunications Relay Service.

ISSUED: June 30, 2003  
 EFFECTIVE: July 30, 2003

ISSUED BY:   
 Paul E. Pederson, Vice-President

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**CENTREX SERVICE**

**B. RATES AND CHARGES** (Continued)

1. Centrex Line Rates (Continued)

b. Service Charges

- 1) Establishment Charge: A non-recurring service charge will apply for each Centrex line established. These are the only applicable non-recurring charges that apply for the establishment of Centrex lines unless premise work is required. Refer to the service charges section of this tariff for applicable premise work charges.

Lines Per Location	Service Charge Per Line (Non-recurring Charge)
2 - 5	\$25.00
6 - 25	\$20.00
26 - 50	\$15.00
51 +	\$10.00

- 2) Additions/Changes to Individual Station Features: A **\$5.00** non-recurring additions/change charge will apply to each Centrex line arranged except for changes and additions to Advanced Calling and Custom Calling Services assigned to each line.

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**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**1. Centrex Line Rates (Continued)**

c. **Standard, Non-Chargeable Individual Station Features:** The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:

- (1) Business Group Automatic Identified Outward Dialing
- (2) Call Park Features:
  - (a) Call Park - Directed
  - (b) Call Park - Local
- (3) Call Pick-Up Features:
  - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
  - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
- (4) Call Transfer - Internal Only
- (5) Centrex Repeat Dialing - Internal Only
- (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
- (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
- (8) Distinctive Ringing/Call Waiting Indication
- (9) Do Not Disturb
- (10) Intercom Dialing
- (11) 3-Way Calling
- (12) Touchtone
- (13) Voice/Data Protection

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EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President



**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**1. Centrex Line Rates (Continued)**

d. Optional, Non-Chargeable Individual Station Features: The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
  - (a) Call Forwarding - All Calls (Variable)
  - (b) Call Forwarding - Busy Line
  - (c) Call Forwarding - Don't Answer
  - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
  - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification-Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
  - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
  - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions:
  - (a) Fully-Restricted Line
  - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

2. Discount Package Plan: A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

***Number of Features Subscribed  
to Per Centrex Line***

***Number of Features Included When Purchasing  
Multiple Individual Station Line Features***

Greater than or equal to 3 features .....1 feature of same or lesser value included  
Greater than or equal to 6 features .....2 features of same or lesser value included  
Greater than or equal to 9 features .....3 features of same or lesser value included  
Greater than or equal to 12 features .....4 features of same or lesser value included

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**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

3. Optional, Chargeable Individual Station Features: The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

a.	Call Transfer - Individual - All Calls	\$ .30 per line
b.	Class of Service Restrictions:	
	(1) Toll Restriction	\$ .30 per line
	(2) Code Restriction & Diversion	\$ .30 per line
	(3) Outgoing Call Screening	\$ .30 per line
c.	Direct Connect Service (a/k/a Hot Line)	\$ .30 per line
d.	Manual Line Service	\$ .30 per line
e.	Night Service	\$ .30 per line
f.	Warm Line	\$ .30 per line
g.	Advanced Calling Services:	
	(For availability and conditions, see Company's Advanced Calling Services Tariff)	
	(1) ACS Services	25% off ACS Tariff Rates
	(excludes Call Trace)	
	(2) Call Trace	
	(For rate, see Company's Advanced Calling Services Tariff)	
h.	Attendant Camp-On	\$1.00 per line
i.	Call Forwarding - Remote Activation	\$1.00 per line
		(Add-on to Call Forwarding)
j.	Call Waiting Features:	
	(1) Call Waiting - Dial	\$1.00 per line
	(2) Call Waiting - Originating	\$1.00 per line
k.	6-Way Calling or Conference-Attendant	\$3.00 per line
l.	Speed Calling 30-Code (customer changeable)	\$1.00 per line

**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**4. Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:** The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

- |    |   |   |
|----|---|---|
| a. | Account Codes   | *   |
| b. | Authorization Codes   | *   |
| c. | Automatic Route Selection Features:                                 |   |
|    | (1) Automatic Route Selection                                       | *   |
|    | (2) Time-of-Day/Day-of-Week Routing Control                         | *   |
|    | (3) Expensive Route Warning Tone                                    | *   |
|    | (4) Outgoing Queuing  | *   |
| d. | Business Group Dialing Plan:  |   |
|    | (1) Standard Dialing Plan   | No Charge   |
|    | (2) Customized Dialing Plan   | \$80.00 non-recurring                                 |
| e. | Centralized Attendant Service                                       | *   |
| f. | Centrex Complex   | *   |
| g. | Customer Control  | *   |
| h. | Main Satellite Service  | *   |
| i. | Music/Message on Hold:  |   |
|    | (1) Standard Music Audio (audio source resides at telco)            | \$25.00 per month                                     |
|    | (2) Custom Music/Message Audio (audio source resides at telco)      | \$50.00 per month                                     |
|    | (3) Custom Music/Message Audio (audio source resides at customer)   | \$25.00 per month<br>+ line/trunk circuit tariff rate |
| j. | Special Customer Provided Equipment (CPE) Interface Circuits:       |   |
|    | (1) Code Calling  | \$5.00 + line/trunk circuit tariff rate               |
|    | (2) Improved Radio Paging   | \$5.00 + line/trunk circuit tariff rate               |
|    | (3) Loudspeaker Paging  | \$5.00 + line/trunk circuit tariff rate               |
|    | (4) Paging Access   | \$5.00 + line/trunk circuit tariff rate               |
|    | (5) Recorded Telephone Dictation                                    | \$5.00 + line/trunk circuit tariff rate               |
| k. | Special Intercept Announcement:                                     |   |
|    | (1) Standard Announcement (audio source resides at telco)           | \$25.00 per month                                     |
|    | (2) Customer Worded Announcement (audio source resides at telco)    | \$50.00 per month                                     |
|    | (3) Customer Worded Announcement (audio source resides at customer) | \$25.00 per month<br>+ line/trunk circuit tariff rate |
|    | (4) Changes to Customer Worded Announcement                         | \$30.00 non-recurring                                 |
| l. | Station Message Detail Recording                                    | *   |

\* Rate will be derived from actual cost and filed with the Commission for approval when the Telephone Company receives a request.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**5. Hunting Service**

- a. Optional, Chargeable Hunting Arrangements: The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	<b>Per Line in Hunt Group</b>	<b>Non-Recurring Charges</b>
(1) Circle Hunting *	\$ .50	\$10.00 per hunt group
(2) Regular Hunting *	\$ .50	\$10.00 per hunt group
(3) Preferential Hunting *	\$ 1.00	\$10.00 per hunt group
(4) Series Completion *	\$ .50	\$10.00 per hunt group
(5) Uniform Call Distribution *	\$ 1.00	\$10.00 per hunt group

- b. Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order) \$10.00 non-recurring

c. Hunt Group Options:

(1) Queuing for Hunt Group	\$ 5.00 each queue slot/monthly
(2) Delay Announcements for Queued Calls:	
(a) Standard Announcement (audio source resides at telco)	\$25.00 per month
(b) Customer Worded Announcement ** (audio source resides at telco)	\$50.00 per month
(c) Customer Worded Announcement ** (audio source resides at customer)	\$25.00 per month + line/trunk circuit tariff rate
(d) Changes to Customer Worded Announcement	\$30.00 non-recurring
(3) Stop Hunt/Make Busy	
(a) Access Code Activation	\$.70 per line per month
(b) Key/Switch Activation	\$6.50 per circuit per month

\* Features are included in the Discount Package Plan.

\*\* More than one announcement per UCD group will be charged on an individual case basis.

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ISSUED BY:   
Paul E. Pederson, Vice-President

**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

6. Simulated Facility Groups (SFGs):

a. Simulated Facility Group Arrangements:

	Monthly Rate Business One-Party Tariff Rate	Non- Recurring Charge N/A
(1) Each Simulated Facility (OutWATS, INWATS)		
(2) Rearrangements and changes to Simulated Facilities and routing patterns	N/A	\$15.00

b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

c. Normal INWATS rates will be charged for INWATS calls.

d. Normal Tie Facility rates will be charged for the use of tie facilities.

**C. REGULATIONS AND CONDITIONS**

1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

ISSUED: January 13, 2000  
EFFECTIVE: January 23, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

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**CENTREX SERVICE**

**C. REGULATIONS AND CONDITIONS (Continued)**

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against telephone company initiated changes during the selected service contract period.
7. **Subsequent line additions/deletions to the original service contract period are stipulated as follows:**
  - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
  - b. Subsequent line deletions, resulting in reductions equal to or exceeding 10% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction is less than 10% and causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

**CENTREX SERVICE**

**C. REGULATIONS AND CONDITIONS (Continued)**

**8. Termination Liabilities shall be treated as follows:**

- a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.

Penalties associated with early termination of a contract, prior to the end of the service period, are subject to change.

- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
  2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

9. All exchange lines in a Centrex Group must have the same billing arrangement, either flat-rate or measured service (where offered).
10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

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**CENTREX SERVICE**

**D. DEFINITIONS**

The following definition section defines all standard and optional features which either are or may be provided as a part of the Centrex service.

The following are **standard, non-chargeable individual station features** which are included with the Centrex line rate at no charge:

1. **Business Group Automatic Identified Outward Dialing**  
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. **Call Park Features:**
  - a. **Call Park - Directed**  
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
  - b. **Call Park - Local**  
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. **Call Pick-Up Features:**
  - a. **Call Pick-Up**  
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
  - b. **Call Pick-Up - Directed**  
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.



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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

4. Call Transfer - Internal Only  
Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to number.
5. Centrex Repeat Dialing - Internal Only  
Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.
6. Direct Inward Dialing  
Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
7. Direct Outward Dialing  
Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.
8. Distinctive Ringing/Call Waiting Indication  
Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

9. Do Not Disturb  
Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.
10. Intercom Dialing  
Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.
11. 3-Way Calling  
3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.
12. Touchtone  
Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.
13. Voice/Data Protection  
Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

The following are **optional, non-chargeable individual station features** which may be added to a Centrex line at no charge:

**14. Call Forwarding Features:**

- a. Call Forwarding - All Calls (Variable)  
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. Call Forwarding - Busy  
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. Call Forwarding - Don't Answer  
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. Call Forwarding - Incoming Only (Add-on to Call Forwarding)  
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. Call Forwarding - Within Group Only (Add-on to Call Forwarding)  
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

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**CENTREX SERVICE**

D. **DEFINITIONS** (Continued)

15. **Call Hold**

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

16. **Caller Identification-Number - Internal Only**

Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

17. **Call Transfer - Attendant**

Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

18. **Call Waiting Features:**

a. **Call Waiting (Terminating)**

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. **This feature may include Cancel Call Waiting.**

b. **Call Waiting - Incoming Only**

Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. **This feature may include Cancel Call Waiting.**

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**19. Class of Service Restrictions:**

**a. Fully-Restricted Line**

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

**b. Semi-Restricted Line**

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

**20. Off-Premises Stations**

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

**21. Single-Digit Dialing**

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

**22. Speed Calling 8-Code (Customer Changeable)**

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

The following are **optional, chargeable individual station features** which may be provisioned on any Centrex line at established tariff rates:

**23. Advanced Calling Services**

Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

**24. Attendant Camp-On**

Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

**25. Call Forwarding - Remote Activation**

Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

**26. Call Transfer - Individual - All Calls**

Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing the station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**27. Call Waiting Features:**

**a. Call Waiting - Dial**

Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

**b. Call Waiting - Originating**

Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

**28. Class of Service Restrictions:**

**a. Toll Restriction**

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

**b. Code Restriction & Diversion**

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**28. Class of Service Restrictions: (Continued)**

**c. Outgoing Call Screening**

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

**29. Conference - Attendant**

Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.

**30. Direct Connect Service (a/k/a Hot Line)**

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

**31. Manual Line Service**

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

**32. Night Service**

Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).

**33. 6-Way Calling**

6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.



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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**34. Speed Calling 30-Code (Customer Changeable)**

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

**35. Warm Line**

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

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**CENTREX SERVICE**

D. **DEFINITIONS** (Continued)

The following are **optional, chargeable features/services** which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

36. **Account Codes**

Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.

37. **Authorization Codes**

Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.

38. **Automatic Route Selection Features:**

a. **Automatic Route Selection**

Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.

b. **Time-of-Day/Day-of-Week Routing Control**

Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.

c. **Expensive Route Warning Tone**

Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**38. Automatic Route Selection Features: (Continued)**

**d. Outgoing Queuing**

Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

**39. Business Group Dialing Plan**

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

**40. Centralized Attendant Service**

Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

**41. Centrex Complex**

Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

**42. Customer Control**

Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**43. Main Satellite Service**

Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.

**44. Music/Message on Hold**

Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.

- a. Standard Music Audio - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.
- b. Custom Music/Message Audio (audio source resides at telco) - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.
- c. Custom Music/Message Audio (audio source resides at customer) - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.

**45. OutWATS, INWATS, and Tie Facilities:**

a. OutWATS

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**45. OutWATS, INWATS, and Tie Facilities: (Continued)**

**b. INWATS**

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

**c. Tie Facilities**

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

**46. Special Customer Premise Equipment (CPE) Interface Circuits:**

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

**a. Code Calling**

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

**b. Improved Radio Paging**

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**46. Special Customer Premise Equipment (CPE) Interface Circuits: (Continued)**

**c. Loudspeaker Paging**

Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.

**d. Paging Access**

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

**e. Recorded Telephone Dictation**

Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.

**47. Special Intercept Announcement**

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

**48. Station Message Detail Recording (SMDR)**

SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

---

**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

The following are **optional, chargeable hunting features** which may be provisioned with Centrex Service at established tariff rates:

**49. Hunting Arrangements:**

- a. Circle Hunting  
Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.
- b. Preferential Hunting  
Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.
- c. Regular Hunting  
Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.
- d. Series Completion  
Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.
- e. Uniform Call Distribution  
Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

---

**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**50. Delay Announcements for Queued Calls**

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

**51. Make Busy Features:**

**a. Make Busy**

Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

**b. Group Make Busy**

Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

**52. Queuing for Hunt Groups**

Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.

**53. Stop Hunt**

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.



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**INTRACOMPANY/INTEREXCHANGE DIGITAL PRIVATE LINE SERVICE**

<u>CONTENTS</u>	<u>SHEET</u>
Description .....	1
Definitions .....	2
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Rates and Charges .....	3

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**INTRACOMPANY/INTEREXCHANGE DIGITAL PRIVATE LINE SERVICE**

**A. DESCRIPTION**

1. The regulations specified herein are in addition to other applicable regulations in this tariff. All rates and charges set forth in this tariff provide for the furnishing of service where suitable facilities are available. Digital Private Line Service provides for simultaneous transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, and 56 kilobits per second (kbps) within a LATA.
2. The service components are as follows:
  - a. Local Distribution Channel

A two wire or four wire loop between the customer's premises and the customer's serving wire center where digital service capability exists.
  - b. Interoffice Channel

A transmission path between serving wire centers where Digital Private Line Service capability is available. The mileage is based on the airline distance using V and H coordinates between the serving wire centers.
3. The service options available to the customer are as follows:
  - a. Two-Station Service

This offering may consist of (2) two local distribution channels furnished in the same serving wire center or (2) two local distribution channels furnished in different serving wire centers requiring an interoffice channel. Local distribution channels must be technically compatible and must have technically compatible customer provided equipment (CPE) at both ends.
  - b. Point to Serving Wire Center

This offering consists of (1) a local channel between the customer premises and the customer's serving wire center where Digital Private Line Service capability exists to facilitate connection to another Company service or (2) a local distribution channel and interoffice facilities between the customer's serving wire center and the serving wire center where another Company service is available.

---

**INTRACOMPANY/INTEREXCHANGE DIGITAL PRIVATE LINE SERVICE**

**B. DEFINITIONS**

1. Bit

The term "bit" denotes the smallest unit of information in the binary system of notation.

2. Channel Service Unit/ Data Service Unit (CSU/DSU)

Customer provided equipment which provides the standard interface to a customer terminal and has functions such as signal translation, data regeneration, control signaling, reformatting, and timing. This interface is used with a 4-wire local distribution channel for speeds up to 56 kbps.

3. Serving Wire Center

The office from which a customer would be served for local exchange telephone service.

4. Universal Data Voice Multiplexer (UDVM)

Customer provided equipment which provides the standard interface to a customer terminal and has functions such as signal translation, data regeneration, control signaling, reformatting, and timing. This interface is used with a 2 wire local distribution channel for speeds less than 56 kbps.

**C. REGULATIONS**

1. Where suitable facilities are not available for the provision of service as ordered by the customer or unusual expenditures are involved, special construction charges may apply as determined on a case-by-case basis as specified in Section 4.
2. Digital Private Line Service and its associated equipment is not subject to a temporary suspension of service arrangement.
3. A customer provided Channel Service Unit/Data Service Unit (CSU/DSU0 or a customer provided Universal Data Voice Multiplexer (UDVM) is required at the customer's premises. The customer provided equipment must comply with the appropriate technical standards.

**INTRACOMPANY/INTEREXCHANGE DIGITAL PRIVATE LINE SERVICE**

**D. RATES AND CHARGES**

	<u>Service Connection Charges</u>	<u>Monthly Rates</u>
1. Local Distribution Channel Each Termination		
Per 2-wire channel	\$950.00*	\$18.25
2. Interoffice Channel Each	\$60.00	\$18.90
Per airline mile	--	Please see Interexchange Channel Mileage Rate under Extension and Tie Lines in Section 3 of this tariff
3. Network Rearrangement Charge		
To change the speed of a channel	\$60.00	--

\* Payment of Service Connection Charge may be made in 12 equal monthly or 4 equal quarterly payments upon customer request.

ISSUED: March 15, 2000  
EFFECTIVE: March 31, 2000

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 00-045

